

2018-19 SUPPLEMENTARY BUDGET ESTIMATES - QUESTIONS ON NOTICE

DEPARTMENT OF SOCIAL SERVICES

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000504	Faruqi, Mehreen	Housing wait lists	Please provide the current waiting list for affordable and social housing applicants by statistical area.	Written
SQ18-000505	Bilyk, Catryna	Media Monitoring	What was the Department's total expenditure on media monitoring in the financial year commencing 1 July 2017? Can an itemised list of all Austender Contract Notice numbers for all media monitoring contracts in that period please be provided?	Written
SQ18-000506	Bilyk, Catryna	Promotional Merchandise	What was the Department's total expenditure on promotional merchandise in the financial year commencing 1 July 2017? Can an itemised list of all Austender Contract Notice numbers for all promotional merchandise contracts in that period please be provided? Can photographs or samples of relevant promotional merchandise please be provided?	Written
SQ18-000507	Bilyk, Catryna	Advertising and information campaigns	What was the Department's total expenditure on advertising and information campaigns in the financial year commencing 1 July 2017? What advertising and information campaigns did the Department run in the relevant period? Can an itemised list of all Austender Contract Notice numbers for all advertising and information campaign contracts in that period please be provided?	Written
SQ18-000508	Smith, David	Individuals not engaged as employees under Section 22 of the Public Service Act	Over the past 24 months, how many individuals have been carrying out duties within your agency who were not engaged as employees under Section 22 of the Public Service Act (e.g. policy, ICT, program delivery)? How many of these individuals have been providing services to the Department for greater than 12 months? What was the reason for not employing these individuals under Section 22 of the Public Service Act?	Written
SQ18-000511	Watt, Murray	Pensioner Education Supplement and Education Entry Payment	At 1 July 2018: 1) how many pensioner education supplement recipients were there? 2) how many education entry payment recipients were there? 3) How many people received both these payments? 4) For each payment, how many recipients had less than a full time study load?	Written
SQ18-000512	Watt, Murray	Pensioner Education Supplement and Education Entry Payment	1) What are the main payments received by recipients of the Pensioner Education Supplement and the Education Entry Payment? 2) What is the gender breakdown of recipients of PES, EdEP and both PES and EdEP? Please provide this by State and electorate. 3) Does the Department have data that shows what level of study recipients are undertaking (for example, bachelors degree, diploma, certificate) and in what study areas? If so, can the Department please provide a breakdown of the level and topic of study of recipients? 4) What proportion of former recipients of PES and EdEP no longer receive an income support payment, or receive a lower income support payment? How does this compare to the rate of people leaving income support who have never received either of these payments?	Written

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SQ18-000513	Watt, Murray	Pension Loans Scheme	<p>1) How many people accessed the Pension Loans Scheme in 2017-18? What is the average and median amount borrowed? How much did the Pension Loans Scheme cost the Budget in 2017-18?</p> <p>2) How many more people does the Department expect to access the Pension Loans Scheme as a result of the changes announced in the 2018 Budget? How many people are expected to increase the amount of money they access under the Scheme as a result of the Budget measure?</p> <p>3) What proportion of total pensioners are expected to access the Pension Loans Scheme?</p> <p>4) Would taking out a loan under the Pension Loans Scheme impact a persons ability to access aged care? Are the assessed assets based on the remaining value of a person's home after the Loan is repaid to the Commonwealth?</p> <p>5) What is the return to Government from the interest to be charged on the Scheme over forward estimates?</p> <p>6) If a pensioner borrowed \$10,000 under the loans scheme in 2018, and repaid it in 10 years' time, what would the amount to be repaid be?</p> <p>7) What is the borrowing limit under the Scheme?</p> <p>8) How is the interest rate for the scheme set?</p> <p>9) Is it possible for an estate to be left in debt under the Scheme? How often has this happened in the past?</p>	Written
SQ18-000514	Watt, Murray	Indexation of Family Tax Benefit	<p>1) How many families were receiving FTB A as at 1 July this year? Of these, how many were receiving the base rate, and how many were receiving the maximum rate of FTB A? Could you please provide these figures broken down by state and electorate?</p> <p>2) How many families were receiving FTB B as at 1 July this year? Of these, how many were receiving the base rate, and how many were receiving the maximum rate of FTB B? Could you please provide these figures broken down by state and electorate?</p> <p>3) As at 1 July 2018, how many families receiving FTB A included a child aged 5 or younger? How many families receiving FTB had a child aged 5 or younger? Please provide this information broken down by state and electorate?</p> <p>4) How many FTB B recipients are also lone parents? What proportion of recipients does this represent?</p> <p>5) Had the FTB rates indexed as usual on 1 July 2017, by what percentage would the rates have increased? What would the new maximum and base rates have been for 1 July 2017 - 30 June 2018 had this indexation occurred? Had the normal indexation then also occurred on 1 July 2018, what would the current maximum and base rates be?</p> <p>6) By what percentage did other payments which index on 1 July increase on both 1 July 2017 and 1 July 2018?</p> <p>7) When will the next indexation of FTB rates occur?</p>	Written
SQ18-000517	Watt, Murray	Pension Assets Test	<p>1) At a previous estimates this year, the Department indicated that about 370,000 people would be affected by changes to the pension assets test? Is this figure still correct? If not, please provide the new figure, broken down by state and electorate.</p> <p>2) Please confirm the number of people that are no longer eligible for a pension, that would have been had this measure not been introduced, to date? Is it possible to break this figure down to State and electorate level?</p> <p>3) How many people are receiving a lower pension than they would have received had the changes to the pension assets test not come in to effect? Please break this figure down by state and electorate.</p>	Written
SQ18-000518	Watt, Murray	Portability of Pensioner Concession Card	<p>1) In 2017-18 how many PCC holder had their cards cancelled as a result of staying overseas longer than the non-cancellation period? Please also confirm the non-cancellation period for the PCC.</p> <p>2) Please provide a breakdown of the main payments received by people who had their PCC cancelled as a result of staying overseas longer than the non-cancellation period. What proportion of these people then applied to regain their concession card, and how many were successful?</p>	Written
SQ18-000519	Watt, Murray	Disability Support Pension for people with chronic fatigue	<p>How many applications for the DSP in 2017-18 cited chronic fatigue or ME as the primary disability? Of those, how many were successful? How many current DSP recipients list chronic fatigue as their disability? What is that as a proportion of all recipients?</p>	Written

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SQ18-000520	Watt, Murray	Income Free Area	<p>1) How many Newstart recipients have their payments reduced as a result of the income test? What is this as a proportion of all Newstart recipients? What proportion of Newstart recipients have paid employment that causes their Newstart to be reduced?</p> <p>2) Had the income free area rates indexed as usual on 1 July 2017, by what percentage would the rate have increased? What would the income free area have been for 1 July 2017 - 30 June 2018 had this indexation occurred? If the 1 July 2018 indexation then also occurred, what would the income free area for Newstart be today?</p>	Written
SQ18-000521	Watt, Murray	Income Bank	<p>1) How many people receive a student payment which allows them to access the Income Bank arrangements? How many of these recipients do use the Income Bank?</p> <p>2) Had the Income Bank threshold been indexed on 1 July 2017, by what percentage would it have increased? What would the Income Bank threshold have been for 2017-18 had this indexation occurred?</p> <p>3) Had the Income Bank threshold been indexed on 1 July 2018, by what percentage would it have increased? What would the new threshold have been assuming the 2017 indexation also occurred?</p>	Written
SQ18-000522	McAllister, Jenny	Grant Indexation	<p>1) Please provide a list of grant programs for which funding is indexed, including an explanation for each of how indexation is calculated.</p> <p>2) Please provide a list of grant programs for which funding is not indexed, including an explanation of why indexation is not applicable.</p> <p>3) How many grant recipients have indexed funding? What is the dollar amount of that funding over the forwards? How many grant recipients do not have indexed funding? What is the dollar amount of that funding over the forwards?</p> <p>4) Has any work been done regarding a possible extension of the Administered Programme Indexation Pause beyond 2019?</p>	Written
SQ18-000523	McAllister, Jenny	Debt helpline	How many calls were made each quarter to commonwealth funded financial counsellors and debt helplines over the last 5 years (broken down by state and service accessed)?	Written
SQ18-000524	McAllister, Jenny	Social impact bonds	Is the department undertaking any work regarding social impact bonds? Has it done any work over the last year?	Written
SQ18-000525	McAllister, Jenny	Financial capability and wellbeing redesign	<p>1. When will new grant agreements be signed?</p> <p>2. Does the government believe it has left enough time to allow both successful and unsuccessful organisations to adjust to funding changes?</p> <p>3. Can the government guarantee that there will be no shortfall in the provision of services under this grant program because of the delays in finalising funding?</p> <p>4. Has the government awarded all of the money allocated and announced for these programs?</p>	Written
SQ18-000526	McAllister, Jenny	Review of the VMA	<p>1. When will the findings of the Review into VMA be published?</p> <p>2. Has the department undertaken work to identify an appropriate constitutional head of power for organisations funded under the VMA?</p> <p>3. Can the Government guarantee that it will continue to fund Volunteering Support Services?</p>	Written
SQ18-000527	McAllister, Jenny	Expiring grants	<p>1. How many grants have expired and not been renewed since 1 January 2018?</p> <p>2. What are DSS' guidelines or best practice rules for notifying holders of expiring grants that their funding is not being renewed?</p> <p>3. In how many cases since 1 January 2019 has DSS not complied with those guidelines?</p>	Written
SQ18-000528	McAllister, Jenny	Grant accountability	<p>1. What mechanisms does DSS use to monitor the performance of service providers who have been subcontracted by organisations who have successfully tendered to deliver services under the grant programs administered by DSS?</p> <p>2. For each grant program please provide a table detailing:</p> <ul style="list-style-type: none"> - each grant recipient - the amount they have received - who they have subcontracted to deliver applicable services - the amount they have paid for those subcontracting arrangements 	Written

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SQ18-000529	McAllister, Jenny	Grant underspend	<p>1. Please provide for each grant program administered by DSS:</p> <ul style="list-style-type: none"> - how much money was allocated to the program - how much of that money has been awarded in grants so far - how much money remains unspent broken down by year and state <p>2. Do any of the decisions taken and not announced relate to the grants programs administered under Outcome 2</p>	Written
SQ18-000530	McAllister, Jenny	Preschool funding	<p>1. How many preschools or early childhood education services received funding from DSS administered grant programs over the last four years? Please provide a list including:</p> <ul style="list-style-type: none"> - Names - Postcode - Amount of funding per year - Applicable grant programs <p>2. How many of these preschools/early childhood education services have future funding guaranteed ? Please provide a list including:</p> <ul style="list-style-type: none"> - Names - Postcode - Amount of funding per year - Applicable grant programs 	Written
SQ18-000531	McAllister, Jenny	1800RESPECT	<p>In relation to funding for 1800RESPECT</p> <p>1. It was confirmed at the hearing that 1800RESPECT funding comes from a number of sources. What is each source and the funding profile for it, including when funding from each source is scheduled to end?</p> <p>2. Provide the funding profile actual and estimate for each funding source (above) – from 2014-15 through to 31 Dec 2019. Indicate where funding is indexed.</p> <p>3. DSS indicated a 50 per cent increase from last financial year to this financial year. While the service is experiencing record levels of demand, the department has stated it is meeting demand and answering all calls.</p> <ul style="list-style-type: none"> - How many calls in the last financial year - How many year-to-date calls (as at 30 Sept 2018) for this financial year - How can the department be confident all calls are being answered? <p>4. Is the program under consideration for the Fourth Action Plan.</p>	Written
SQ18-000532	McAllister, Jenny	Domestic Violence Funding	<p>In relation to the women's safety agenda and other domestic violence funding:</p> <p>1 - Women's Safety Agenda (WSA) - when did each of the WSA measures begin (month/year) and is scheduled to end (month/year)</p> <p>2 - MensLine funding in 2018-19 was through the family and relationship services activity. Is this funding terminating on 30 June 2019? If not when is it scheduled to end?</p> <p>3 - Is there any funding for DV-alert funding provided in 2018-19. How much, and what is the funding source? When is funding for this program scheduled to end?</p> <p>4 - Stop it at the Start campaign – is there any uncommitted funding in this program in 2018-19? What is the funding profile across the forward estimates?</p> <p>5 - Community Connections Project – provide the details associated with the project and total funding profile at the budget and forward estimates figures. Other than White Ribbon – what other Domestic Violence measures are funded under this project. Provide details of any measures, timeframe for each measure and its funding profile.</p> <p>6 - Are there any other funding source within DSS in 2018-19 used to fund domestic violence measures.</p>	Written

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SQ18-000533	McAllister, Jenny	Third Action Plan	<p>In relation to the 3rd Action Plan to Reduce Violence Against Women and Their Children:</p> <ol style="list-style-type: none"> At the hearings DSS indicated that \$25m/year in funding underpinned the action plan - what programs are funded out of this allocation? What is the funding profile over the life of the third action plan, including the month and year funding for each program started and ceased or is currently scheduled to cease? \$100m in additional funding for the Third Action Plan was announced by the Government (see https://www.malcolmturnbull.com.au/media/government-strengthens-investment-to-reduce-violence-against-women-and-children). At the hearing DSS confirmed that \$44 million of this was provided to the Department to administer. In relation to the \$44 million component - what programs are funded out of this allocation? What is the funding profile over the life of the third action plan, including the month and year funding for each program started and ceased or is currently scheduled to cease? Has funding for any program under this measure (e.g. demand driven program like Safe at Home) run out, or is likely to run out before 30 June 2019? If so, which programs and when are they expected to run out of funding? The Secretary advised that 97 percent of this funding was spent or committed – confirm \$1.32m remains uncommitted through to 30 June 2019 The Secretary advised that the \$25m funding included national research agenda measures – provide details of each measure and the total and actual funding profile (by year) across the 3rd Action Plan. First Nations Women and the 4th Action Plan - How is DSS taking into consideration First Nations Women in the 4th Action Plan. What consultation has been undertaken and who with? Are there specific steps being taken to establish a First Nations Leadership Group as part of the 4th Action Plan. 	Written
SQ18-000534	McAllister, Jenny	Income management	When are current income management programs funded until?	Written
SQ18-000535	Brown, Carol	Carers – ICSS and RDPs - Funding Breakdown	Please provide a breakdown of total funding for carer supports since 2015/2016 until the end of the current forward estimates period by area funded including total carer supports and carer respite for each year.	Written
SQ18-000536	Brown, Carol	Carers – ICSS and RDPs - Allocations and modelling	<ol style="list-style-type: none"> Please provide us with the annual allocation for each of the 9 components for 2018-19, 2019-20, 20-21. That is, for those listed below and taken from the ICSS Service Blueprint Overview: <ol style="list-style-type: none"> Pathway Navigator Carer Coaching Emergency Respite Care In-person peer support In-person counselling Carer directed support Peer group moderation Counsellors Online coaching resources What modelling was used to predict demand for each of the components provided above? What work if any will be undertaken to ensure that carers are aware of the RDPs in their area and are able to access their services? 	Written
SQ18-000537	Brown, Carol	Carers – ICSS and RDPs	Can you advise the Committee how you determined that 16 RDPs were required? How many RDPs were initially proposed to the Minister at the time? Was 16 the initial number requested? If not, what was? Which Minister signed off on the final number of 16 and when?	Written
SQ18-000538	Brown, Carol	Carers – Integrated Carer Support Service and Regional Delivery Partners (RDPs) - Shopfronts	How many of the RDPs offer shopfront services? Is there a requirement for RDPs to have more than a single shopfront?	Written
SQ18-000539	Cameron, Doug	National Rental Affordability Scheme (NRAS) Complaints	How many complaints have been received in relation to Quantum Housing Group from November 2017 to date?	Written

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SQ18-000544	Brown, Carol	Former National Disability Awards	<ol style="list-style-type: none"> 1. Who made the decision to change the way we celebrate International Day of People with Disability? Was it made by the Minister or Assistant Minister at the time? When was the decision made? If there was consultation undertaken to inform this decision, when was it conducted and who with? 2. How did you determine that the awards had (to quote the International Day of People with Disability website) “served their purpose”? 3. What will the changes to the 2018 program achieve that wasn’t being achieved in 2017? 4. What was the total budget for the 2017 program? What was the budget for the awards dinner and presentation in 2017? 5. What is the total financial support being provided to Disability Awards in the new 2018 format? What is total Government funding? What is the new format for this and how is this financial support given to people? How are people/organisations chosen to host awards? 6. Has there been any feedback from people living with disability and/or their representative bodies about the changes to the awards program? 	Written
SQ18-000545	Brown, Carol	Disability Employment Services (DES) – Program Changes - National Customer Services Line	At the previous estimates you advised that participants can change their Disability Employment Services provider by calling the National Customer Services Line. I realise this is managed by the Department of Jobs and Small Business, but can you please advise of the accessibility arrangements in place for those needing to access it, and its hours of operation?	Written
SQ18-000546	Brown, Carol	Disability Employment Services – Program Changes - Participant Allocation	<ol style="list-style-type: none"> 1. The Committee has previously been advised that there are 238,000 potential participants that have not been connected with a DES provider. Can you advise if this number is still correct? If not, what is the current number? 2. Can you provide the Committee with a breakdown of the numbers of eligible participants that have not yet been allocated to a provider by state, level of assistance and labour market area? 	Written
SQ18-000548	Brown, Carol	Disability Employment Services (DES) – Program Changes - School Leavers	<ol style="list-style-type: none"> 1. How many schools are currently participating in the new school leavers’ trial? Can you provide the Committee with a list? How many school leavers are currently participating? How do DES providers access these extra places? 2. Some providers are already recording a high proportion of early school leavers as direct participants at funding levels 1 and 2. Can you explain to the Committee how these initial funding levels are determined and by who? Can you also provide the Committee with the numbers of early school leavers against each funding category? 	Written
SQ18-000550	Brown, Carol	Disability Employment Services (DES) – Program Changes - Referrals	<ol style="list-style-type: none"> 1. Have any DES providers reported any concerns about a lack of flow of referrals from DHS? 2. Given that DSS administers the DES contract but Centrelink allocates referrals to DES service providers, how is communication of services managed between DSS and Centrelink? What governance arrangements are in place to ensure that the referral process is managed effectively? Please provide a copy of this and the timeline of how and when these were developed. 3. Is there a Service Level Agreement between DSS and DHS/Centrelink? If so, what are the Key Performance Indicators? Is the Department’s performance measured against these? If so, will these KPIs or the Department’s performance be made public? 4. There are reports of providers already offering redundancies due to a lack of referrals. Has the department received similar information? If so, can you provide the Committee with a list of the providers and sites where this has occurred? If this is not possible, can you please explain clearly why not? 	Written
SQ18-000554	Brown, Carol	Disability Employment Services (DES) – Program Changes - Exits	<ol style="list-style-type: none"> 1. How many providers exactly have exited since July 1? What has caused this? Please provide a breakdown of the number of providers that have closed entirely, and those that have consolidated across regions or existing groups or are in any other ways a “technical reduction”. What does this mean for a reduction in total sites? 2. What has happened to participants whose providers have closed? How has a default provider been allocated to participants? Are there rules that govern this? Has any analysis been undertaken to determine what percentage of people have selected a default provider proactively? 3. Who wrote to participants informing those with an exited provider that a new default had been allocated to them? Please provide a copy of the letter sent to participants allocated a new default provider. If this cannot be provided, please explain clearly why not. 	Written

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SQ18-000555	Brown, Carol	Disability Employment Services – Program Changes - Participants' Choice	<ol style="list-style-type: none"> 1. What arrangements are in place to ensure participants' choice in provider, especially in areas that are regarded as thin markets? 2. What framework is in place to ensure the preservation of participants' choice and control when accessing DES services? 	Written
SQ18-000556	Brown, Carol	Disability Employment Services – Program Changes - Provider Contract Concerns	Has the Department been contacted by any DES providers expressing concerns about changes between the terms expressed in the RFT versus the final contract? If so, how many – and what concerns have they raised?	Written
SQ18-000557	Brown, Carol	Disability Employment Services – Program Changes - Sustainability and Viability of Operations/Contracts	<ol style="list-style-type: none"> 1. Have any concerns been raised about the long-term sustainability of the new arrangements? 2. Has the Department been contacted by any of the new providers expressing concerns about the viability of their operations? If so, how many? 3. What is the process if a DES provider contacts an officer of the Department expressing concern about the viability of their contract? 	Written
SQ18-000558	Brown, Carol	Disability Employment Services – Program Changes - Successful Providers	<ol style="list-style-type: none"> 1. How many providers were successful in their application for the new DES funding? 2. Can you provide a list of the successful applicants along with a list of the sites they will operate from? 	Written
SQ18-000559	Brown, Carol	Disability Employment Services (DES) – Program Changes - Decision and Modelling	<ol style="list-style-type: none"> 1. When was the decision taken to provide \$9.9 million in funding to 14 DES providers in regional areas? 2. When was the departmental modelling that informed the decision that these providers would experience substantial declines undertaken? 3. Please provide a copy of this modelling. If this cannot be provided, please explain clearly why not. 4. What consultation was held to inform this decision? 	Written
SQ18-000560	Brown, Carol	Disability – National Disability Strategy - Future Framework Terms of Reference	In answer to Question on Notice SQ18-000414 you indicated that the terms of reference for the Future NDS Framework were being finalised. Can you please update the Committee on progress on developing the Terms of Reference and when they will be ready to be made public?	Written
SQ18-000561	Brown, Carol	Disability – National Disability Strategy - Third Implementation Plan	Can you please provide the Committee with an update on the work undertaken to date on the third implementation plan? When can we expect its release?	Written
SQ18-000562	Brown, Carol	Disability – National Disability Strategy (NDS) - Second Progress Report	Can you advise the Committee if the Second Progress Report on the NDS has been released? If it has not yet been released, when is that likely to occur? If it has been released can you provide copies to the Committee?	Written
SQ18-000563	Brown, Carol	Disability – National Disability Strategy - Survey	<ol style="list-style-type: none"> 1. In answer to Question on Notice number SQ18-000405 from the last round of estimates, you provided the Committee with detail of the number of responses to the online survey conducted to allow people with disability to provide feedback for the progress report. A total of 592 individuals participated Australia wide. With almost one in five Australians living with disability, do you regard that as a good response rate for informing a strategy that would impact the lives of so many? 2. Can you outline for the Committee what strategies you deployed to promote the survey to people with disability? Have you reviewed the effectiveness of these strategies? How can we be confident that the feedback received is representative of the views of people with disability throughout Australia? 	Written
SQ18-000564	Brown, Carol	Disability – National Disability Strategy	<ol style="list-style-type: none"> 1. Please provide an update of where we are up to with a review of this strategy and the development of a framework to replace this beyond 2020? 2. Given that the Disability Reform Council stated on April 30 of this year that the evaluation of the strategy would be brought forward to this year, when will the UNSW review of this strategy be completed? 3. As there is now little over one year until the end of the Disability Strategy period, when will work for a new strategy that looks beyond 2020 be completed? 	Written
SQ18-000565	Brown, Carol	Australian Disability Enterprises – Government policy consultations	<ol style="list-style-type: none"> 1. What has been the feedback from the ADE sector in relation to the release of the DSS paper, Ensuring a Strong Future for Supported Employment? 2. Further to the answers supplied to Question on Notice SQ18-000418, can you update the Committee on what (if any) further consultations have been undertaken following the release of the report, and what (if any) other actions have been undertaken by the Department? 3. Have any recommendations been made to the Minister following consideration of the discussion paper? If yes, what was recommended and when was this provided? If not, when will this be made? 4. What is the process or the planned next steps for progressing policy in relation to ADEs and supported employment? 	Written

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SQ18-000566	Brown, Carol	Disability Employment Services – Program Changes - Provider Inducements	1. Are there any requirements of providers offering inducements (phones, tablets etc.) to continue paying for these inducements after providing this to participants? 2. Are there any requirements that these inducements be made accessible (rather than provided without consideration for disabilities of participants?)	Written
SQ18-000567	Brown, Carol	Disability Employment Services – Program Changes - Participant Choice	What steps have been taken to ensure that choice and control for participants occurs? Do the new DES guidelines support a person centred approach?	Written
SQ18-000568	Brown, Carol	Disability Employment Services (DES) – Program Changes - Panel Refresh	When will the first panel re-refresh of the new DES occur? Can providers exit the market earlier than this?	Written
SQ18-000569	Brown, Carol	Disability Employment Services – Program Changes - Performance Framework	Has the new performance framework for the new DES been finalised? Will this performance framework be backdated from 1 July 2018? When will it be announced to the sector?	Written
SQ18-000570	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Ministerial Directives	Has the Department ever been directed by any Minister or any staff member of the Ministers office not to pursue any course of action in relation to Ethan Affordable Housing Limited or Ashley Fenn?	Written
SQ18-000571	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Department Assessment of Ethan Housing	According to correspondence received by my office, in Nov 2015 The Department’s Intelligence Section Investigations & Aged Care Law Branch was conducting an assessment of information provided to the Department in relation to the conduct of Ethan Affordable Housing Limited. There were concerns that the information provided may indicate Ethan Affordable Housing Limited could have been breaching their obligations as a NRAS Approved Participant. What was the outcome of that assessment? Was there a written report on the assessment? Who was the report provided to? Please provide copies of all correspondence including emails in relation to that assessment.	Written
SQ18-000572	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Request to the Australian Taxation Office (ATO)	In 2014 Did the Department or any of its employees ask the ATO officially or unofficially to look into the tax affairs of Ethan Affordable Housing in relation to NRAS incentives?	Written
SQ18-000573	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Refundable Tax Offset Certificates	From NRAS year 2014/2015 to date, in what name have the refundable tax offset certificates been made out to for Ethan Affordable Housing Limited? Please provide a copy of all refundable tax offset certificates issued to Ethan Affordable Housing for NRAS years 2014/2015 to 2016/2017	Written
SQ18-000574	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Quantum Bulk Transfer	Has the Department received any application from Quantum Housing Group to transfer allocations to another approved participant?	Written
SQ18-000575	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Ethan Bulk Transfer Request	1. How many allocations are the subject of the bulk transfer request from Ethan Affordable Housing Limited to Questus? 2. In relation to Ethan Affordable Housing Limited's application to transfer a large number of incentives to Questus, what action is the Department taking to ensure that any transfer will include a requirement that all outstanding incentive payments are made to investors?	Written
SQ18-000576	Cameron, Doug	National Rental Affordability Scheme (NRAS) Transfer Applications - Payment to Approved Participants	According to the DSS website, “the 2017-18 NRAS incentive will not be finalised unless the transfer request is resolved and the conditions of allocation have been met for the 2017-18 NRAS year”. Can the Department confirm no payments will be made to any approved participant that is the subject of a transfer request until that transfer has been resolved?	Written
SQ18-000577	Cameron, Doug	National Rental Affordability Scheme (NRAS) Transfer Applications - Administrative Appeals Tribunal (AAT) Appeals	1. How many applications to transfer that have been approved are subject to appeal through the AAT? Please provide a breakdown by approved participant. 2. What is the date of the first AAT hearing in relation to an approved transfer? Which approved participant initiated this action?	Written
SQ18-000578	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Applications to Transfer - Quantum Housing Group	1. How many applications to transfer allocations from Quantum Housing have been received? 2. How many of these Quantum Housing Group applications have been approved and how many declined?	Written
SQ18-000579	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Transfer Applications and Approvals	1. How many applications to transfer approved participant have been received to date? 2. How many allocations do these applications represent? 3. How many applications have been approved and how many have been declined?	Written
SQ18-000580	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Australian Competition and Consumer Commission (ACCC) Investigation into Quantum Housing	In response to a question on notice the ACCC advised that their investigation into Quantum Housing Group would be finalised by the end of the third quarter (September 2018). Has the Department been advised of the outcome of that investigation?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000581	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Legal Action	Has the Department sought any advice on charges under the Criminal Code Act 1935 that can be brought against Ashley Fenn or Ethan Affordable Housing? Particularly Division 135 Fraudulent Conduct against a Commonwealth Entity or Division 136 False or Misleading Statement in Applications in purported compliance with a law of the Commonwealth? If so what was the nature of that advice?	Written
SQ18-000582	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Correspondence from Peter Clarke	Since 2014, Has the Department received any correspondence or any contact either directly or through any other source from a Mr Peter Clarke on behalf of Ethan Affordable Housing or Ashley Fenn?	Written
SQ18-000583	Brown, Carol	Specialist Disability Accommodation (SDA) - properties	What consultation has the Department undertaken with investors to ensure barriers to investing in SDA properties are identified and remedied?	Written
SQ18-000585	Steele-John, Jordon	Housing First	<ul style="list-style-type: none"> • When was this report completed? • How much did this report cost? • What action did you take in response to this report? 	Written
SQ18-000586	Steele-John, Jordon	NDIS In-Kind Supports	In regard to SQ18-000468, have you still committed to phasing out in-kind supports? When and how will this phasing-out take place? - The answer you gave in response to my initial question is vague. If you were going to phase out in-king, this action would produce a plan and a definitive timeline, would you be able to provide this?	Written
SQ18-000587	Steele-John, Jordon	Affordable Housing for People with a Disability	In regard to SQ18-000441, why doesn't the Department keep data on the amount of housing available to disabled people? Will you start collecting this data? The link provided gives the following information "Around 1 in 3 social housing households included at least 1 member with disability—that is, someone who 'always' or 'sometimes' requires assistance with self-care, body-movement or communication activities. Across all social housing programs, two-thirds or more of households with a person with disability indicated both that 'modifications for special needs' were important to them and that this need had been met by their housing provider." - Does this information not suggest to you that collecting data on amount of housing available to disabled people is therefore important?	Written
SQ18-000588	Cameron, Doug	Disability Employment Services (DES)	1) By Electorate, how many people are currently enrolled with a Disability Employment Service Provider? 2) Of these people, how many have achieved an employment outcome?	Written
SQ18-000589	Cameron, Doug	Income support recipients undertaking VET qualifications	How many income support recipients are undertaking AQF level vocational education studies? Please provide the data for each year from 2013. Please provide the data by: <ul style="list-style-type: none"> • Type of income support • Gender • AQF level, and • State • Identifying as Indigenous • Age groups How many income support recipients have a VFH debt? How many income support recipients have a VSL debt?	Written
SQ18-000590	Brown, Carol	Carers – Respite and ICSS - Cost	Could you provide an estimate of the cost of respite, broken down by form of respite provided, ratio of carer to care recipient and region? If this information cannot be provided, could you please explain clearly why not?	Written
SQ18-000591	Brown, Carol	Disability abuse and neglect hotline - Hours of Operation	What are the hours of operation for the hotline?	Written
SQ18-000592	Brown, Carol	Disability abuse and neglect hotline	What other work has been undertaken to target and reduce the incidents of violence and abuse against people with disability?	Written
SQ18-000593	Brown, Carol	Disability abuse and neglect hotline - Data	1. Has any analysis been undertaken of the calls to the Hotline? If so, can you please provide this? Does the analysis include data about how many complaints have been resolved – and what types of resolution are reached? 2. Please provide a breakdown of the complaints made on the hotline by category of complainant. i.e. person with disability, family or provider. 3. Does the data recorded through the hotline get reported to the Minister by the Department? If so, how often?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000594	Brown, Carol	Disability abuse and neglect hotline - Accessibility Arrangements	1. What accessibility arrangements are in place for those wishing to call the Hotline? 2. What are the referral pathways for callers to the hotline – and what arrangements are in place to ensure these pathways are accessible for callers?	Written
SQ18-000595	Brown, Carol	Disability abuse and neglect hotline - Number of Calls per Week	How many calls does the hotline currently receive per week?	Written
SQ18-000596	Brown, Carol	Disability abuse and neglect hotline	1. How many complaints made through the hotline have been progressed? Have any been resolved?	Written
SQ18-000597	Brown, Carol	Disability abuse and neglect hotline - NDIS Quality and Safeguards Commission	Does the Hotline interact with the NDIS Quality and Safeguarding Commission? If yes, what arrangements are in place?	Written
SQ18-000598	Brown, Carol	Disability abuse and neglect hotline - Role	What role is the national disability abuse and neglect hotline playing in resolving instances of violence and abuse?	Written
SQ18-000599	Brown, Carol	Carers – Respite and ICSS - Communications and Marketing Strategy	What is the total funding allocated to the communications and marketing strategy of RDPs? How will this be spent? Can you please provide a year by year breakdown of this funding from 2018-19 until 2021-22 for this by online and RDP related communications plans?	Written
SQ18-000600	Brown, Carol	Carers – Respite and ICSS - Emergency Respite Allocations	What were the allocations for emergency respite for 2015-16, 2016-17, 2017-18 and the current financial year?	Written
SQ18-000601	Brown, Carol	Carers – Respite and ICSS - Carer Directed Respite Care Recipients	How many carers received Carer Directed Respite Care packages for each year from 2014-15 to 2017-18?	Written
SQ18-000602	Brown, Carol	Carers – Respite and ICSS - One-off Practical Support	1. What proportion of funding will go into the Carer Directed Packages and what proportion will go into one-off practical support? 2. Is there a cap on how many carers can access one-off practical support?	Written
SQ18-000603	Brown, Carol	Carers – Respite and ICSS - Intake and Needs Assessment	Can you explain who will design the intake and needs assessment that determines a carers' eligibility? If RDPs are designing this, does this mean there will be 16 different processes? If the department is undertaking this task, can we have a copy of this? If it is not yet developed, when will it be completed?	Written
SQ18-000604	Brown, Carol	Carers – Respite and Integrated Carer Support Service (ICSS) - Funding Model	1. Can you please provide a copy of how many carers are there are in each RDP? 2. Can we have a copy of the modelling that determines how much funding will be allocated to each RDP? If not, can you please explain clearly why this cannot be provided?	Written
SQ18-000605	Brown, Carol	Carers – Respite and Integrated Carer Support Service - Complaints Process	1. Is it expected that each individual RDP will have its own complaints policy and process to manage complaints? If so, does this mean there will be 16 complaints policies and processes? 2. What is the Department's complaints process for carer services allocated as a result of the Needs Assessment Framework? Can we have a copy? If not, can you please explain why not?	Written
SQ18-000606	Brown, Carol	Carers – Respite and Integrated Carer Support Services (ICSS) - Appeals Process	What is the appeals process under the ICSS?	Written
SQ18-000607	Brown, Carol	Carers – Respite and ICSS - Carer Directed Supports	How many full time carers are there in Australia? What modelling has been undertaken to inform the \$10m funding envelope for Carer Directed Supports? What consultation was undertaken to inform the decision to provide this amount? Can we have the year by year funding allocations of the individual components of the ICSS from this year until 2021-2022?	Written
SQ18-000608	Brown, Carol	Carers – Respite and ICSS - Administrative Costs	1. The Department estimates that 25-30% of funding for respite care is taken up by administrative costs. What is this based on? Can you provide this cost broken down by planned and by emergency respite? 2. Why are administrative costs so high for this program compared with those allowed by the Department for other services?	Written
SQ18-000609	Brown, Carol	Carers – ICSS and RDPs - Funding Allocation	How will funding be allocated across the 16 RDPs? What will determine this?	Written
SQ18-000610	Brown, Carol	Carers – ICSS and RDPs - Regional and Remote Carers	What arrangements are in place to ensure that regional and remote carers are serviced?	Written
SQ18-000611	Brown, Carol	Carers – Integrated Carer Support Service (ICSS) and Regional Delivery Partners (RDPs) - Transition	1. How many carers currently access commonwealth services? How is this expected to change after the ICSS? 2. How will information be exchanged between providers as we move from existing carer support providers to the successful RDP tenderers between July and September of 2019?	Written
SQ18-000612	Brown, Carol	Carers – Integrated Carer Support Service (ICSS) and Regional Delivery Partners (RDPs)	How will the three programs announced on September 10, funded for \$16.3 million be integrated into the broader RDP implementation? Is it expected that the Wellways coaching, CatholicCare phone and digital counselling and Carers Australia practical supports will continue after the RDPs are introduced next year? What is the proposed end date for these services?	Written
SQ18-000613	Brown, Carol	Carers – Integrated Carer Support Services (ICSS) and Regional Delivery Partners (RDPs) - Review	What plans are there currently to review the ICSS after an implementation period to see if it has achieved its objectives? How will this be undertaken?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000614	Brown, Carol	Carers – ICSS and RDPs - Communications	In answer to Question on Notice SQ18-000436, you indicated that a communication strategy was being developed to support the new digital services to be rolled out in October. Can you provide an update on the rollout? As part of this, can you please advise the Committee of the communication channels selected as part of the strategy, and the amount of money allocated to be spent on each element of the strategy?	Written
SQ18-000615	Brown, Carol	Carers – Try, Test and Learn	What modelling or other analysis informed the quantification of the “potential future savings” described in the Try, Test and Learn Fast Facts?	Written
SQ18-000616	Brown, Carol	Carers – Try, Test and Learn	In answer to Question on Notice number SQ18-000436, you indicated that the Skills for Micro Enterprise, Carer Achievement Pathway and Data Driven Job Opportunities projects would be designed, established and engaging with clients from July 2018. Can you provide the Committee with an update on each of these projects, including the number of clients each of these projects have engaged with, the geographic spread of that engagement and any feedback you have received so far from participants?	Written
SQ18-000627	Dodson, Patrick	ANAO Report – Cashless Debit Card	<p>1. In reference to the ANAO report into the cashless debit card trials in East Kimberley and Ceduna. To quote the report: “The Department of Social Services largely established appropriate arrangements to implement the Cashless Debit Card Trial, however, its approach to monitoring and evaluation was inadequate...” and that, “As a consequence, it is difficult to conclude whether there had been a reduction in social harm and whether the card was a lower cost welfare quarantining approach.” Why were these trials not monitored or evaluated appropriately?</p> <p>2. Did the Department conduct a cost-benefit analysis on this program?</p> <ul style="list-style-type: none"> • Was a cost-benefit analysis originally planned as part of the review? • Why was this not conducted? • Were there other components of the report that were planned and then scrapped? <p>3. When did the Government first decide to expand this trial?</p> <ul style="list-style-type: none"> • Why did the Government expand this trial without first establishing whether it was effective or viable? <p>4. The Government has claimed that the trials have been validated by “strong independent evaluation results”. What were these reports?</p> <ul style="list-style-type: none"> • The ANAO report found that “Social Services did not build evaluation into the CDCT design, nor did they collaborate and coordinate data collection to ensure an adequate baseline to measure the impact of the trial, including any change in social harm”. • What steps has the Minister taken to confirm that the reports you rely upon were able to establish an adequate baseline in order to measure the impact of the policy? • What steps have you taken to ensure that the measured impact in the reports you’ve relied upon were affected by a different policy operating in the community, such as the Takeaway Alcohol Management System in the East Kimberley? 	Written
SQ18-000632	Watt, Murray	2016–17 Mid-Year Economic and Fiscal Outlook (MYEFO) forecast	The 2016–17 Mid-Year Economic and Fiscal Outlook (MYEFO) forecast that the government would achieve \$3.7 billion worth of savings (or \$2.1 billion in underlying cash terms) over four years from 2016–17. Does the Department anticipate it will still meet that target?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000817	Siewert, Rachel	Redress Scheme – Staffing	<p>Senator LINES: You described before you have two teams working on redress. I wonder if it's your intention to use outside contractors at all in this work? [...]</p> <p>Senator LINES: Can you tell us who the contractors are?</p> <p>Ms Campbell: We don't usually disclose the names of individual staff—</p> <p>Senator LINES: Is it a labour hire company? [...]</p> <p>Senator LINES: I'm not asking for individuals. I'm asking for the name of the company and how many staff you have employed in the redress area from an outside agency. [...]</p> <p>Senator SIEWERT: Can I follow up that question? There's been a great deal of discussion around the need for expertise for people who are handling this. Can you tell us whether those people are being hired through a labour hire—</p> <p>Ms Campbell: We can talk to you about assessors. But I had understood we were talking about general branch staff as well.</p> <p>Senator SIEWERT: We actually need to know both.</p> <p>Ms Campbell: We can take that on notice.</p>	Hansard Page 44
SQ18-000824	McAllister, Jenny	Third Action Plan	<p>1) I am seeking information about the funding profile and actual expenditure for the following initiatives associated with the \$100 million commitment to fund the Third Action Plan:</p> <ul style="list-style-type: none"> - \$20 million for the prevention and early intervention programs to break the cycle of domestic and family violence - \$25 million for services for Aboriginal and Torres Strait Islander Australians experience family violence services - \$15 million to improve and expand national domestic and family violence services - \$30 million for frontline legal services to support women experiencing violence - \$10 million to respond to 'revenge porn' and online abuse <p>What was the start date and end date for each of these initiatives? What is the profile of the estimated expenditure under these initiatives? What is the actual funding profile to date over the life of the Action Plan?</p> <p>2) The \$100 million for the 3rd action Plan built on an ongoing funding pool of \$25 million a year – which underpins the National Plan. What ongoing programs are funded from the \$25 million? Please provide the funding profile for each program over the budget and forward estimates.</p>	Written
SQ18-000830	Leyonhjelm, David	RESPECT! campaign	<p>Senator LEYONHJELM: Yes, I understand that. The message, though, is directed at preventing or reducing male-on-female domestic violence. Is that correct?</p> <p>Mrs Bell: Violence against women and children, yes.</p> <p>Senator LEYONHJELM: That's the RESPECT! Campaign. Has any consideration been given to male-on-male domestic violence in same-sex relationships?</p> <p>Mrs Bell: Not in the context of this campaign, no.[...] As I think we've indicated previously, we did very comprehensive qualitative and quantitative research before we commenced the campaign. At each stage of the campaign—</p> <p>Senator LEYONHJELM: This is what I think you called phase B?</p> <p>Mrs Bell: Phase 2. We did further developmental research for phase 2. We've done tracking research all through the period of the campaign. I can go through some of those results, if you like.</p> <p>Senator LEYONHJELM: Can you read them out or do they need to be tabled?</p> <p>Mrs Bell: I can quickly give the top level. [...]</p> <p>Senator LEYONHJELM: I ask the committee's agreement to have this information tabled.</p> <p>CHAIR: Absolutely.</p> <p>Ms Campbell: To clarify: I'm not sure we would be able to table it now, because we don't have a clean copy, but we will be able to provide it on notice.</p>	Hansard Pages 51-52

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000831	Siewert, Rachel	Senate Committee Inquiry - Grandparents Raising Grandchildren	<p>ACTING CHAIR: I suspect I'm going to need to take some of these on notice. It's been some time now since the government responded to the Senate committee inquiry into grandparents raising grandchildren. There was a response given in 2016. Could I ask the department on notice for an update on implementation of the recommendations. You know how you used to do the hearing one for us, with the table? Could I ask for one like that, with a response against each of the recommendations?</p> <p>Ms Hefren-Webb: Yes.</p> <p>Ms Campbell: That will be fine.</p> <p>ACTING CHAIR: I'm aware that some recommendations rest with DHS. Should I ask them to also update—</p> <p>Ms Campbell: How about we do it together for you. We'll work with human services to give you a consolidated response.</p> <p>ACTING CHAIR: Could you? I'm keen to see how that issue has progressed. Do you keep any updated data around the number of grandparents raising grandchildren?</p> <p>Ms Hefren-Webb: There was a survey done by AIFS of the demographics of non-parent carers. I think it was released in May this year and it provided some estimates. And I think—</p> <p>ACTING CHAIR: So go to that?</p> <p>Ms Hefren-Webb: Yes. But we can provide you with that.</p>	Hansard Page 56
SQ18-000832	Waters, Larissa	Frontline Emergency Response Funding - Housing	<p>Senator WATERS: [...] I'd like to bring you to the funding trends for DV shelters and for CLCs. Obviously, the Abbott government made deep cuts in 2014, which were partially reversed thanks to pressure from the sector and from many good people in this place in 2015. What's happened since then, in terms of funding trends for domestic violence frontline response?</p> <p>[...]</p> <p>Ms Hefren-Webb: In terms of housing, that's funding given to the states and territories, and then they directly fund the homelessness shelters.</p> <p>[...]</p> <p>Senator WATERS: Yes, so the amount of that funding is what I'm asking for. Because NAHA got ditched—what are we doing now?</p> <p>Ms Hefren-Webb: Yes. That's actually under another outcome—housing is under another outcome—but we can get that.</p> <p>[...]</p> <p>Senator WATERS: [...] could you take on notice for me to look at all of the outcomes under your responsibility, and give me as much information as you can on the funding trends for those frontline services?</p>	Hansard Page 57
SQ18-000833	Waters, Larissa	Evaluations for the Second and Third Action Plans to Reduce Violence Against Women and Their Children - Consultation	<p>Senator WATERS: [...] What was the consultation with the sector on the evaluation of the second and third action plans?</p> <p>Ms Stratford: I'd have to take that on notice.</p>	Hansard Page 58
SQ18-000834	Waters, Larissa	White Ribbon ambassadors	<p>Senator WATERS: Are you aware of whether any of the folk in your area or perhaps even the minister are ambassadors for that organisation?</p> <p>Ms Stratford: We'd have to check with White Ribbon because they recently took all their status away and they now have to go through a process of reapplication. It would be a matter of whether any previous ambassadors have completed that process of requalifying as an ambassador or are part-way through that process.</p> <p>Senator WATERS: Is something that the department will ask its employees to check on and to reconsider, given their stats?</p> <p>Ms Hefren-Webb: Are you talking about an employee in their private capacity—</p> <p>Senator WATERS: Anything that's under your responsibility. Perhaps a prominent public servant that might be perceived by the public as associated with your department.</p> <p>Ms Campbell: Senator, we'll take that on notice.</p>	Hansard Pages 59-60
SQ18-000836	McAllister, Jenny	Policies announced by the Assistant Minister	<p>Senator McALLISTER: [...] Just a quick question about Assistant Minister Landry. How is her role defined?</p> <p>Ms Campbell: Ms Kelley will be able to take you through Minister Landry's responsibilities.[...]</p> <p>Senator McALLISTER: How many policies has the assistant minister announced since taking office?</p> <p>Ms Kelley: I think we might have to take that one on notice.</p>	Hansard Page 61

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000837	McAllister, Jenny	Assistant Minister meetings with grant recipients	<p>Senator McALLISTER: Could I ask you to provide on notice the number of meetings the assistant minister has had with grant recipients since taking office and the average length of those meetings?</p> <p>Ms Campbell: We will take that on notice.</p>	Hansard Page 62
SQ18-000838	Siewert, Rachel	National Disability Insurance Scheme (NDIS) – Mainstream Interfaces	<p>Senator SIEWERT: [...] Are you now going to be working on a process that ensures that these issues are dealt with, with the state governments, so that someone doesn't have to end up in the AAT?</p> <p>Ms Campbell: The department is working with the state jurisdictions on what we call mainstream interfaces, and that's part of the health interface. We are working with all states and territories and their agencies, both their disability and health agencies, to try and better articulate the responsibilities between the two systems.[...]</p> <p>Senator SIEWERT: Are you able to share the issues that have been agreed?</p> <p>Ms Campbell: Not yet. They haven't been to ministers yet. We are working through that process. We will be pleased to give good news when we can get some.</p> <p>Senator SIEWERT: Thank you. I will cheekily put it on notice in case that happens before the next estimates. Can you take on notice the issues that are resolved, because the minister may have responded by the time you get to answer it? [...]</p> <p>Ms Campbell: We will take it on notice, but can I set your expectations not too high?</p> <p>Senator SIEWERT: Message received!</p>	Hansard Pages 74-75
SQ18-000839	Brown, Carol	Disability Employment Service providers	<p>Senator CAROL BROWN: How many providers exited prior to 1 July, with the new system?</p> <p>Mr Broadhead: I might give you the exact answer on notice; but, roughly speaking, we had 117 providers as at the end of the old program, if I could call it that. I think we had 98 providers that continued under the new arrangements. We initially had about 140 providers in all, so organisations providing DES, at the commencement of the new arrangements. There has been some rationalisation since, where people have, for example, applied to transfer their contract to another provider. Mostly, those have been partial, so there has been a bit of trimming around the edges in particular regions or services. I think, as I speak, we've got 132 organisations that are providing the service across the country—not all across the country, but across the country there are 132. [...]</p> <p>Senator CAROL BROWN: How many sites is that?</p> <p>Mr Broadhead: At the moment, we have approximately 4,000 sites. There were 2,000 in the old scheme and 4,000 in the new.</p> <p>Senator CAROL BROWN: From the eight or so who have already gone?</p> <p>Mr Broadhead: I would have to take that on notice.</p>	Hansard Pages 84-85
SQ18-000840	Brown, Carol	Carer-directed support packages	<p>Senator CAROL BROWN: The carer-directed support packages are capped at \$3,000 over a 12-month period.</p> <p>Mr Moger: That's correct.</p> <p>Senator CAROL BROWN: And you're telling me that that budget for that component is \$51 million per annum?</p> <p>Mr Moger: No. That's in the \$10 million I mentioned. [...]</p> <p>Senator CAROL BROWN: So how many packages can you get for \$10 million? If the limit is \$3,000, that's only 3,333 packages, if people get the top limit of \$3,000 per year.</p> <p>Mr Moger: That assumes—</p> <p>Senator CAROL BROWN: I want to know how you came to that figure. I want to know what modelling you used. Tell me how many full-time carers there are in Australia.</p> <p>CHAIR: Senator Brown, we might have to come back to you, or you can put them on notice.</p> <p>Ms McDevitt: We'll take them on notice.</p>	Hansard Pages 86-87

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000841	Steele-John, Jordon	People with disability living in public housing	<p>Senator STEELE-JOHN: You told me that you have no information as to the accessibility of Australia's public housing stock—that is, what percentage of dwellings are accessible for disabled people—even though your department commissioned research that told you clearly that there are thousands of disabled people living in public housing stock. My question is: why do you not have that information? [...]</p> <p>Ms Campbell: We don't own public housing. We rely on getting it from state jurisdictions. We'll have another look at what the states have got, but we don't—</p> <p>Senator STEELE-JOHN: Shouldn't you have a view? Shouldn't you know?</p> <p>Ms Campbell: It's not about a view. I thought you'd asked a question on numbers.</p> <p>Senator CAROL BROWN: Just take it on notice.</p> <p>Senator STEELE-JOHN: All right, on notice. Thank you.</p>	Hansard Page 90
SQ18-000842	Steele-John, Jordon	Translating and Interpreting Services (TIS) – Dialect Differences	<p>Senator STEELE-JOHN: Language services. We've had this interaction before. It has been brought to my attention that individuals who are accessing TIS services cannot request dialect-specific interpretation through TIS, because dialectic difference isn't recognised by the national accreditation authority for translators, the NAATI, which forms the basis of the TIS. How do you then expect folks to be able to, in this instance, access NDIS interpretation, but in any other specific area, where dialectic difference plays a significant role? For instance, if we are looking at the Arabic languages there is a big difference between the Egyptian dialect and the Lebanese dialect.</p> <p>Ms Hefren-Webb: Can I ask whether there is a specific case you're referring to?</p> <p>Ms Bailey: That would be helpful.</p> <p>Ms Hefren-Webb: It might be useful if we get the details of the specific case from you and come back to you. The TIS covers main dialects, but certainly there may be a dialect it doesn't address.</p> <p>Ms Bailey: I'm very happy to take that on notice and investigate. I don't think there's a policy in regard to dialect. It may be an issue of being able to source the appropriate translator. We can certainly take that on notice and investigate.</p>	Hansard Page 46
SQ18-000843	Steele-John, Jordon	Translating and Interpreting Services (TIS) – Process	<p>Senator STEELE-JOHN: [...] You would be aware that, if you want to request a specific interpreter through TIS, you have to go through a process of putting an email request in justifying your reasons why, and then that is dealt with on a case-by-case basis. Often it's a difficult thing to do, particularly for a first-generation migrant family with those difficult contextual issues around suspicion of government and things like that. My interest here is about putting unnecessary burden on a participant in a process like this. So I'm just wondering why you're not simply able to request a TIS interpreter that you have worked with before and that's the one that is provided?</p> <p>Ms Bailey: I will have to take that on notice and ask TIS. [...]</p> <p>Ms Campbell: [...] We can take it back and work it out and understand the process for getting particular translators.</p>	Hansard Pages 46-47
SQ18-000847	Siewert, Rachel	Information about legislative and regulatory changes	<p>1) What information, and how frequently is the information provided, to medical professionals, non-government support organisations (welfare, poverty and disability) and community legal centres about legislative and regulatory changes that occur?</p> <p>2) What is the time difference between these changes and the release of information to these supporting organisations?</p>	Written
SQ18-000849	Siewert, Rachel	Cashless Debit Card (CDC)	<p>1) Did Minister Fletcher attend a function with Hervey Bay Chamber of Commerce to discuss the implementation of the CDC on 11 October 2018?</p> <p>2) If so, was there an admission fee charged?</p> <p>3) Did the Minister meet with community organisations while he was in the region?</p> <p>4) If so, which organisations?</p> <p>5) Did the Minister meet with people who are going to be subject to the CDC while he was there?</p>	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000850	Watt, Murray	Family Tax Benefit (FTB) Part A – Number of Families and Children and Single-Parent Families	<p>Senator WATT: What about: in the current year, how many families and children received the FTB Part A supplement and how many of them are single-parent families?</p> <p>[...]</p> <p>Ms Campbell: What's the last time we've got a full-financial-year number for people paid the supplement?</p> <p>Ms Paton: The most mature data is from 2015-16, but I don't have that with me.</p> <p>[...]</p> <p>Senator WATT: Can we get someone to bring that back. And, again, if I need anything more recent, I'll let you know. [...]</p>	Hansard Pages 17-18
SQ18-000851	Siewert, Rachel	Income Support for Seniors – Processing Applications	<p>Senator SIEWERT: Can I just go back to the previous answer in terms of when it came up. I appreciate the answer in terms of it being discussed at the quarterly meetings. When did that first come up?</p> <p>Mr Williamson: I would have to, sorry, take that on notice. It's fair to say all payments are important, and payments to seniors are obviously important. We would discuss it at each of these quarterly meetings. I would have to go back to see when we probably had a more focused discussion, if I could put it that way.</p> <p>Senator SIEWERT: If you could take that on notice—</p> <p>Mr Williamson: Certainly.</p>	Hansard Pages 23-24
SQ18-000852	Singh, Lisa	Changes to Age Pension Age – Timing of Decision	<p>Senator SINGH: [...] I'm asking when the decision was made.</p> <p>Mr Williamson: I think the Prime Minister, in the statement on the day, reflected on discussions that had been held prior to that announcement and, also, what might happen in the future weeks about ratifying it through the normal cabinet processes.</p> <p>Senator SINGH: When was the decision made? Minister, do you want to comment on that?</p> <p>Senator Fifield: I'm happy to take that on notice.</p> <p>[...]</p> <p>Senator SINGH: When were you made aware of the decision, Minister? What date?</p> <p>Senator Fifield: I'll have to check. I'll take that on notice.</p>	Hansard Page 21
SQ18-000853	Watt, Murray	Changes to Age Pension Age – Advice Regarding Decision	<p>Senator WATT: When did the department first begin working on advice to government about dumping the decision to increase the pension age to 70?</p> <p>[...]</p> <p>Senator WATT: Is it something you'd been working on for a while; providing advice around dumping this position?</p> <p>Mr Williamson: I can't comment on any advice we would provide around the cabinet processes.</p> <p>Senator WATT: I'm not going to ask you what advice you provided. [...]Let's start with this: was advice provided by the department to dump this policy?</p> <p>Ms Campbell: [...] We will take it on notice, but I don't recall.</p>	Hansard Page 22
SQ18-000854	Watt, Murray	FTB Part A and FTB Part B	<p>Senator WATT: What I would ideally like to get is the number who get A, the number who get B and the number who get both. Can you see if that's possible?</p> <p>Mr Bennett: Yes.</p> <p>Senator WATT: For each of these figures that we've been going through, how many families were receiving the base rate and how many were receiving the maximum rate of FTB A?</p> <p>[...]</p> <p>Senator WATT: In doing so, could you provide those figures broken down by state and electorate?</p> <p>Ms Campbell: I don't know about electorate. I think we can do state...</p> <p>Senator WATT: Whatever the next level down is, whether it be region or—in an ideal world, electorate. If that's not possible, something between electorate and state would be handy as well, if that can be done.</p> <p>Ms Campbell: We'll have a look. Maybe postcode.</p>	Hansard Page 19

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000855	McAllister, Jenny	Try, Test and Learn – Rewire the Brain	<p>Senator McALLISTER: I want to ask about Rewire the Brain. I have the fact sheets that you have provided. I assume that you're familiar with those? Did anyone in the agency give consideration to the possibility that naming a program Rewire the Brain might be patronising or condescending to those that are involved in the program? [...]</p> <p>Senator McALLISTER: Was this issue considered: whether or not it was patronising to suggest that people involved needed to rewire their brains?</p> <p>Dr Reddel: I don't have the details of that specific consultation, but the process involved, as I said, intensive engagement with the provider of the program and the people using the program. We're starting to get very high participation across all the projects that have been funded. I don't have specific details of the engagement in that program, but we can certainly look into that...</p> <p>Senator McALLISTER: What I might do is table the documentation that the Department of Social Services provided, so you can at least have a look at it. [...]</p>	Hansard Page 9
SQ18-000856	McAllister, Jenny	Try Test Learn - Rewire the Brain	<p>Senator McALLISTER: It's a neuroplasticity based program. My understanding is that the science about some applications of neuroplasticity is contested and, in particular, a lot of providers make claims that are not grounded in peer reviewed research. Has the department done any investigation to determine whether this program is grounded in peer reviewed research? [...]</p> <p>Mr Brown: On your question about the research, as part of the process we would do desktop analysis of the research that would have been used to back up the claims.</p> <p>Senator McALLISTER: Did you? You say you would. Did you? [...]</p> <p>Senator McALLISTER: 'We would have done' is not the same as 'We did.'</p> <p>Mr Brown: I couldn't answer precisely what we would have done with this particular project. We would have to take that on notice.</p> <p>Senator McALLISTER: Can you guarantee that this program does rely on peer reviewed research? [...]</p> <p>Senator McALLISTER: You're saying that, on that basis, you can guarantee that the program relies on peer reviewed research?</p> <p>Mr Williamson: We'd need to take that on notice.</p>	Hansard Page 10
SQ18-000858	Watt, Murray	Exiting departmental staff	<p>Senator WATT: For each of the last three financial years—2017-18, 2016-17 and 2015-16—of the APS employees that left the department, how many jobs were not filled?</p> <p>Ms Campbell: We can talk about staff numbers. When we talk about jobs that are not filled, often we're funded for a program that may terminate. Therefore, naturally that job wouldn't be filled, because there would no longer be a requirement for it. I don't think we break down by that level of specificity...</p> <p>Senator WATT: So you don't have any way of working out separations, resignations, departures or however we want to put them. Of those, how many were then filled with the replacement as opposed to not?</p> <p>Ms Kelly: I haven't got that information here.</p> <p>Senator WATT: Could you take that on notice for me? It was for the last three financial years.</p>	Hansard Page 7

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000860	Siewert, Rachel	Program of Support	<p>Senator SIEWERT: I've got some data questions that I'll put on notice. If I'm asking about the program of support and the general numbers who are undertaking that anyway, rather than the question I've just asked you, should I ask Jobs and Small Business?</p> <p>Ms Campbell: Is that about people who are on medical exemptions? Is that what you're asking?</p> <p>Senator SIEWERT: People on medical exemptions I'll ask about next, because it's next door—Jobs and Small Business.</p> <p>Ms Campbell: Human Services will probably have some insights as well. The program of support is under this portfolio. We'll take that on notice and see what we can find out for you.</p> <p>Senator SIEWERT: I'm after those who have transitioned through and those who have actually done the program of support and haven't gone on to DSP. So I want a comprehensive analysis, basically, of the data on—</p> <p>Ms Campbell: We'll see what we can get on that and see what is recorded in the system, because otherwise we'd have to look at 100,000 claims. So we will just see what we have.</p> <p>Senator SIEWERT: That would be appreciated. [...] could you also outline from that data how many have actually gained employment? [...]</p> <p>Ms Campbell: We will know whether they're on an income support payment or not.</p> <p>Senator SIEWERT: That would be useful to know. Thank you. [...] could you look to see if you've got data on people who have exited it prior to the 18 months for other reasons.</p> <p>Ms Campbell: We'll look and see what we've got.</p> <p>Senator SIEWERT: Thanks. I'm trying to get an idea of how many people are dropping out of the system because they can't actually manage the program of support.</p> <p>[...]</p> <p>Senator SIEWERT: They haven't gone onto income support; they've just dropped out of the system.</p> <p>[...]</p> <p>Senator SIEWERT: They could just be on Newstart under normal mutual obligation requirements. That's what you're saying, isn't it?</p>	Hansard Page 34
SQ18-000861	Siewert, Rachel	Program of Support	For each year since the introduction of POS, how many people have been granted DSP who have completed a POS?	Hansard Pages 31-33
SQ18-000862	Brown, Carol	Carers	Please provide a breakdown of carers by age group and region across the country.	Written
SQ18-000863	McAllister, Jenny	Redress Scheme - Correspondence	<p>Senator McALLISTER: Have there been any concerns raised with you about culture or the overall approach to handling the redress scheme?</p> <p>Ms Campbell: I have received some correspondence from people who had previously worked in human services and who have now left human services about how the scheme was being rolled out. We raised those matters with human services. Human services undertook an investigation into those claims, and have put in place a number of changes to address any issues that were raised.</p> <p>[...]</p> <p>Senator McALLISTER: Could you table copies of the correspondence?</p> <p>Ms Campbell: I'll take that on notice.</p>	Hansard Page 38
SQ18-000864	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Quantum Housing Group	<p>Senator CAMERON: Quantum has been advising some of the investors in an email that they have 'identified an error in the assessment of your claim, which has resulted in a reduced NRAS incentive amount payable to you'. Has the department reduced any incentive payment as a result of compliance issues in relation to Quantum or Ethan?</p> <p>Ms Campbell: I don't think we know about that email.</p> <p>Ms Hefren-Webb: We would have to take it on notice whether we had reduced any.</p>	Hansard Page 100

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000865	Faruqi, Mehreen	National Housing and Homelessness Agreement (NHHA) - Targets	<p>Senator FARUQI: Are there targets to actually reduce homelessness? Are there specific percentages? Mr Williamson: I'll have to take the question on notice around whether the specific percentages Senator FARUQI: So you don't know if— Mr Williamson: I've got the national performance indicators here. Senator FARUQI: Which are quite different from targets. Mr Williamson: I don't have any numbers that go with it, so I'd have to take it on notice. Senator FARUQI: Are there any targets in that strategy that you are talking about? Mr Williamson: I would have to take that on notice.</p>	Hansard Page 99
SQ18-000867	Watt, Murray	Family Tax Benefit Parts A and B – Number of Families Breakdown	<p>Senator WATT: Do you have figures with you as to how many families who were receiving FTB A as at—for your figures, it would probably be 30 June this year, had children aged five or younger? [...] Mr Bennett: Technically, it's the families that receive FTB A, but the children in the families. Senator WATT: The number of children within those families. Okay. Is it possible to take on notice the number of families? Mr Bennett: Yes Senator WATT: And for FTB B can you give me the figures for the number of children in families that have FTB B as at 30 June this year? Under five? Ms Campbell: Age of children? Mr Williamson: We don't have that with us. We would have to take that on notice. Senator WATT: So, you will come back to me with under five and five to 12, if they're the age groups that apply for FTB B as well? Mr Bennett: Yes. Senator WATT: Could you on notice come back to me with those figures broken down by state and, ideally, electorate or, again, some lower-than-state breakdown? Ms Campbell: We will see what we can do.</p>	Hansard Page 19
SQ18-000868	Siewert, Rachel	Try, Test and Learn - Y4Y Youth Force Providers	<p>Senator SIEWERT: Could I briefly put a question on notice, if you can't answer it straight away, going back to Try, Test and Learn? Do you know which other organisations, if it is not Deliveroo, that Whitelion are working with? Mr Williamson: We have taken that on notice. We will be looking into Foodora, but we also said we would look into— Ms Campbell: Everything. Mr Williamson: We have taken that and we will see what we can do. Senator SIEWERT: For that specific project? Mr Williamson: Yes.</p>	Hansard Page 20

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000869	Siewert, Rachel	Parenting Payment Single	<p>Senator SIEWERT: One of the issues for women trying to escape family domestic violence situations is that it's really hard for them to get approval for a private rental. One of the biggest barriers is finding accommodation and then finding private rentals. That's where they end up in an emergency, because it's hard to get public or social housing at short notice. At the same time, if they are receiving parenting payment as a couple Centrelink won't approve an application for receiving parenting payment single until one has a separate residence. So, you can't get accommodation unless you can prove you have a source of income and you can't get that source of income until you've got a residence.</p> <p>[...]</p> <p>Senator SIEWERT: I think you can get hardship payments.</p> <p>Ms Campbell: Yes.</p> <p>Senator SIEWERT: But you need to demonstrate long-term income, not short-term. It is a bit harder to get some of those hardship payments now. But this isn't just a short-term payment issue.</p> <p>Ms Campbell: No, it's about the sequence of getting parenting payment single, and the like.</p> <p>Senator SIEWERT: I will raise it with DHS, but it seems to me it is one of those murky issues that may need a change in legislation, or rules or delegated legislation.</p> <p>[...]</p> <p>Ms Campbell: [...] We will hopefully check with them during the day now, before they get here tonight, to see whether they think there is a rule change or it is a practice issue.</p> <p>Senator SIEWERT: If you do check with them, could you come back to us so that we can ask more questions about it and have more discussions and then I can ask them how they're handling it at the moment?</p>	Hansard Pages 20-21
SQ18-000870	Singh, Lisa	Age Pension Age Changes – Consultation	<p>Senator SINGH: I'm asking about this issue. Was there engagement on this issue; the budget impact of the pension age remaining at 67?</p> <p>Ms Campbell: I don't recall there being any advice provided, but we will take that on notice.</p>	Hansard Page 22
SQ18-000871	Watt, Murray	Try, Test and Learn - Y4Y Youth Force Providers	<p>Senator WATT: Was Foodora one of the companies this was linked to?</p> <p>Ms Campbell: I think we would have to take it on notice.</p> <p>Senator WATT: I thought someone might know, leaving aside a full list. Does anyone know that?</p> <p>Mr Brown: I'll have to check</p> <p>[...]</p> <p>Senator WATT: Were you able to find out anything about Foodora?</p> <p>Mr Williamson: No. We are still looking into that.</p> <p>Senator WATT: You can come back to us on that. If you have the list of platforms that they have been connected with, that would be useful as well.</p>	Hansard Pages 12-13 and 16
SQ18-000872	Cameron, Doug	Incoming Minister Brief (IMB)	<p>Senator CAMERON: [...] Has the minister been provided with an incoming ministerial brief in relation to Housing?</p> <p>Ms Campbell: All incoming ministers were provided with incoming ministerial briefs, and that included Housing.</p> <p>Senator CAMERON: When was the brief provided?</p> <p>Ms Campbell: Minister Fletcher's briefing was provided the day he was sworn in. And I'm just checking on when the Assistant Ministers' briefings were provided. It was not long after that—within a week or two.</p> <p>Senator CAMERON: A week or two? I'm happy for you to take that— [...]</p> <p>Senator CAMERON: If someone can do that quickly, that's fine. If not, you can provide it on notice.</p>	Hansard Page 93
SQ18-000873	Cameron, Doug	Housing Policy	<p>Senator CAMERON: Oh, dear! Is it anticipated the minister will have input into the formulation and delivery of Housing policy within Treasury?</p> <p>Ms Campbell: I'd have to take that on notice. I'll have to ask the Secretary to the Treasury.</p>	Hansard Page 95

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000874	Cameron, Doug	National Rental Affordability Scheme (NRAS) - Independent Inquiry Report	<p>Senator CAMERON: There were terms put together for an independent investigation by Deloitte. Deloitte was to provide weekly progress reports to the department. [...]</p> <p>Ms Campbell: My recollection is that that has now concluded and the work we have done subsequent to that was informed by the findings of that report.</p> <p>Senator CAMERON: Is it possible to provide the committee a copy of the report?</p> <p>Ms Campbell: We'll take that on notice.</p> <p>[...]</p> <p>Senator CAMERON: The terms of reference directed the investigator to report on any other potential breaches of consumer or corporate law identified during the course of the investigation. Has that occurred? [...] Can you on notice provide me with information on where that has occurred and what the breaches were.</p> <p>[...]</p> <p>Senator CAMERON: [...] When was the report provided to the minister?</p> <p>Ms Campbell: We might take that on notice, too.</p> <p>Senator CAMERON: And also when you received the report. [...]</p>	Hansard Pages 96-97
SQ18-000875	Faruqi, Mehreen	National Housing and Homelessness Agreement (NHHA) - Vulnerable Cohorts	<p>Senator FARUQI: Have people aged between 15 and 36, especially women, been identified as a vulnerable cohort?</p> <p>Mr Williamson: I would have to take that on notice.</p> <p>Senator FARUQI: If you would.</p> <p>Mr Williamson: I know that includes women and children escaping family and domestic violence, and Indigenous Australians. I am not sure if it is specific on an age bracket. We will take it on notice.</p>	Hansard Page 98
SQ18-000876	Faruqi, Mehreen	National Housing and Homelessness Agreement (NHHA) - Transitional Housing for Women in Distress or Suffering Violence	<p>Senator FARUQI: That is alright. Could you also check whether women aged over 50 have been identified as a vulnerable cohort. They are definitely at much greater risk of financial and housing security and they are experiencing homelessness in their thousands.</p> <p>Mr Williamson: I'll take that on notice as well.</p>	Hansard Page 98
SQ18-000877	Siewert, Rachel	Try, Test and Learn – Future of Work Campaign	<p>Senator SIEWERT: We took a lot of evidence during the Future of Work campaign around the gig economy and the role it'll play and its interaction with young people. Did you look at any of the academic literature and the evidence that is around already before funding this program?</p> <p>Dr Reddel: As I mentioned, we certainly engaged through our expert panel. We also looked at relevant research. I would have to look more specifically to answer—</p> <p>Senator SIEWERT: Could you take that on notice, please. [...] Could I ask you, then, to provide the evidence that was used for this particular project, please.</p> <p>Mr Brown: Yes.</p> <p>Dr Reddel: Yes.</p>	Hansard Pages 15-16
SQ18-000878	Siewert, Rachel	Try, Test and Learn - Tranche 1	<p>Senator SIEWERT: It's a bit hard to tell when the program's actually started. Could you provide against each of the programs that are funded when they started and when they are expected to finish?</p>	Hansard Page 15
SQ18-000879	Siewert, Rachel	Try, Test and Learn - Tranche 1	<p>Senator SIEWERT: How many of the programs that were funded in tranche 1 came out of the policy hack? Did you actively approach those people at the groups outside— [...]</p> <p>Dr Reddel: I would have to take that on notice.</p> <p>Senator SIEWERT: Take on notice, please, how many of the ones that were funded came out of the hack and how many out of you doing—</p> <p>Dr Reddel: It would be fair to say there was a fair process of development. So the idea that was proposed at the hack or through engagement might not necessarily have ended up being the idea that was funded.</p>	Hansard Page 15
SQ18-000880	McAllister, Jenny	Try, Test and Learn - Y4Y Youth Force Providers	<p>Senator McALLISTER: So what gig economy providers is the platform linked to, if not Deliveroo?</p> <p>Mr Brown: I would have to take that on notice.</p>	Hansard Page 12
SQ18-000883	McAllister, Jenny	Commonwealth Financial Counselling and Financial Capability - Number of Calls	<p>Senator McALLISTER: Could you provide on notice the number of calls made in those six-month periods over the last five years broken down by state?</p> <p>[...]</p> <p>Senator McALLISTER: I would be happy to revise my request to from the commencement of the data exchange regime, because that sounds like the most practical way to get it.</p>	Hansard Page 61

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000884	McAllister, Jenny	1800RESPECT	<p>Senator McALLISTER: There is \$5 million to expand 1800RESPECT. When is the final payment for that?</p> <p>Ms Stratford: That funding has been expended.</p> <p>Senator McALLISTER: When was that? What were the years in which payments were made under that line item?</p> <p>Ms Stratford: 1800RESPECT has a range of funding sources. The supplementary funding through the Women's Safety Package, I believe, came in in the 2014-15 and 2015-16 years, but I can confirm that on notice, because there are a number of different funding lines for 1800RESPECT.</p> <p>Senator McALLISTER: ...You're going to provide on notice when that funding ceased, because we don't think that any was paid in the 2016-17 or 2017-18 year?</p> <p>[...]</p> <p>Senator McALLISTER: ...A breakdown of the funding allocations in each financial year of the forwards for 1800RESPECT and the source of those funding allocations would be appreciated.</p>	Hansard Pages 48-49
SQ18-000885	Lines, Sue	Redress Scheme – Staffing	<p>Senator LINES: You described before you have two teams working on redress. I wonder if it's your intention to use outside contractors at all in this work? [...]</p> <p>Senator LINES: Can you tell us who the contractors are?</p> <p>Ms Campbell: We don't usually disclose the names of individual staff—</p> <p>Senator LINES: Is it a labour hire company? [...]</p> <p>Senator LINES: I'm not asking for individuals. I'm asking for the name of the company and how many staff you have employed in the redress area from an outside agency. [...]</p> <p>Senator SIEWERT: Can I follow up that question? There's been a great deal of discussion around the need for expertise for people who are handling this. Can you tell us whether those people are being hired through a labour hire—</p> <p>Ms Campbell: We can talk to you about assessors. But I had understood we were talking about general branch staff as well.</p> <p>Senator SIEWERT: We actually need to know both.</p> <p>Ms Campbell: We can take that on notice.</p>	Hansard Page 44
SQ18-000886	McAllister, Jenny	Redress Scheme - Costs	<p>Senator McALLISTER: What is the estimated cost for the Commonwealth and for each state and territory?</p> <p>[...]</p> <p>Senator McALLISTER: May I ask you to provide on notice the estimated costs for each of the institutions which have signed on. May I also ask you to provide any information that the department has in its possession about the further institutions that are presently engaged with the department about their sign-on process? And I'm interested both in the total liabilities but also the number of claimants that those organisations anticipate will make claims.</p>	Hansard Page 43
SQ18-000887	Siewert, Rachel	Disability Support Pension	<p>Senator SIEWERT: What's the reasoning behind an illness being 'stabilised'?...</p> <p>Mr Bennett: [...] In relation to the word 'stabilised', I might take that on notice and come back to you...</p> <p>Senator SIEWERT: [...] I have had a constituent talk to me about refusing a certain type of treatment. If a person has refused treatment, as is their right to refuse treatment, does that disqualify them from the DSP? If so, why?</p> <p>[...]</p> <p>Ms Campbell: If you would like, we'd be happy to look at the specific case with Human Services.</p> <p>Senator SIEWERT: I will check that they're happy for me to do that. On the broader issue, could you take on notice the issue about refusing treatment?</p> <p>Ms Campbell: I think we will take that on as well as the stabilising and how that is played out [...]</p>	Hansard Pages 29-30
SQ18-000888	Siewert, Rachel	Disability Support Pension Review	<p>Senator SIEWERT: Perhaps in response to the question that Senator Singh asked in terms of the 90,000, are you able to give us the figures where you are up to when you ceased the program? [...]</p> <p>Mr Bennett: [...] Obviously DHS may be able to break it down if you need to go further. So 30,056 reviews were initiated and 28,784 have been finalised. From that, 555 recipients were no longer eligible for DSP. Senator SIEWERT: Where did they go?</p> <p>Mr Bennett: I'd have to take that on notice. Senator SIEWERT: So, when you say 'no longer eligible', they weren't necessarily kicked off income support? They may have gone to Newstart or one of the carers payments?</p>	Hansard Pages 27-28

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000889	Singh, Lisa	Disability Support Pension (DSP) – Comparison with Other Payments	<p>Senator SINGH: [...] Getting back to the number of DSPs that have been received, how many were successful applications for the DSP in that same time period, Mr Bennett?</p> <p>Mr Bennett: The grants were 30,729.</p> <p>Senator SINGH: How does that compare with applications for other payments?</p> <p>Mr Bennett: We'd have to take that on notice. [...]</p> <p>Ms Campbell: Would you like us to compare it to Newstart? Would that be a useful comparison, and we'll take that on notice?</p> <p>Senator SINGH: Maybe a range of other payments. I'm just trying to see the success rate.</p> <p>Mr Williamson: We could certainly take that on notice and provide you with a list of four or five other primary payments.</p>	Hansard Pages 24-25
SQ18-000890	Bilyk, Catryna	Social Media Influencers	<p>What was the Department's total expenditure on social media influencers during the financial year commencing 1 July 2017?</p> <p>What advertising or information campaigns did the Department use social media influencers to promote?</p> <p>Can a copy of all relevant social media influencer posts please be provided?</p> <p>Can an itemised list of all Austender Contract Notice numbers for all relevant social media influencer contracts please be provided?</p>	Written
SQ18-000891	Bilyk, Catryna	Ministerial Overseas Travel	<p>Can an itemised list of the costs of all international travel undertaken by Ministers or Assistant Ministers in the portfolio in the financial year commencing 1 July 2017 please be provided?</p> <p>This list should include the costs of:</p> <ul style="list-style-type: none"> •Flights for the Minister and any accompanying members of the Minister's personal staff or family members, as well as any accompanying departmental officials, and identify the airline and class of travel; •Ground transport for the Minister and any accompanying members of the Minister's personal staff or family members, as well as any accompanying departmental officials; •Accommodation for the Minister and any accompanying members of the Minister's personal staff or family members, as well as any accompanying departmental officials, and identify the hotels the party stayed at and the room category in which the party stayed; •Meals and other incidentals for the Minister and any accompanying members of the Minister's personal staff or family members, as well as any accompanying departmental officials. Any available menus, receipts for meals at restaurants and the like should also be provided; and •Any available photographs documenting the Minister's travel should also be provided. 	Written
SQ18-000892	Bilyk, Catryna	Staff Travel	<p>What was the total cost of staff travel for departmental employees in the financial year commencing 1 July 2017?</p>	Written
SQ18-000893	Bilyk, Catryna	Facilities Upgrades	<p>Were the facilities of any of the Department's premises upgraded in the financial year commencing 1 July 2017, for example, staff room refurbishments, kitchen refurbishments, bathroom refurbishments, the purchase of any new fridges, coffee machines, or other kitchen equipment?</p> <p>If so, can a detailed description of the relevant facilities upgrade please be provided together with an itemised list of costs (GST inclusive)? Can any photographs of the upgraded facilities please be provided?</p>	Written
SQ18-000894	Bilyk, Catryna	Executive Office Upgrades	<p>Were the furniture, fixtures or fittings of the Secretary's office, or the offices of any Deputy Secretaries, upgraded in the financial year commencing 1 July 2017? If so, can an itemised list of costs please be provided (GST inclusive)?</p>	Written
SQ18-000895	Bilyk, Catryna	Departmental Functions	<p>In relation to expenditure on any functions or official receptions etc hosted by the Department or agencies within the portfolio in the financial year commencing 1 July 2017, can the following please be provided:</p> <ul style="list-style-type: none"> •List of functions; •List of attendees; •Function venue; •Itemised list of costs (GST inclusive); •Details of any food served; •Details of any wines or champagnes served including brand and vintage; •Any available photographs of the function; and •Details of any entertainment provided. 	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000896	Di Natale, Richard	Support services for migrant communities in rural and regional areas	Are there any plans for the Department to increase support services for migrant communities in rural and regional areas, particularly in light of announcements made by the Government regarding encouraging migrants to move to regional areas?	Written
SQ18-000897	Di Natale, Richard	Youth Transition Support (YTS) pilot program	The Youth Transition Support (YTS) pilot program is currently being trialled by the Department of Social Services in three states. Are there any plans for the program to be adopted beyond the pilot phase and extended in order to be delivered nationally? If so, what are the timelines of this roll out?	Written
SQ18-000898	Di Natale, Richard	Humanitarian Support Program	Has the Department been contacted regarding the inefficiencies of the Humanitarian Support Program (HSP)? The current system has 177 claimable pay points within its system. Are there any plans to review this? And if so, what are the timelines?	Written
SQ18-000899	Di Natale, Richard	Humanitarian Support Program (HSP)	Has the Department been alerted to any instances in the past 12 months whereby providers who are currently or have been previously funded under the HSP have had to terminate staff due to financial strains?	Written
SQ18-000900	Di Natale, Richard	Case Management claiming matrix	Has the Department been alerted by any organisations regarding the Case Management claiming matrix, and concerns that this 'tick box' approach to humanitarian settlement is unsustainable and it is ignoring the best interests of clients and their families? Are there any plans to review the current model? If so, could you please outline the next actions in this review?	Written
SQ18-000901	Bilyk, Catryna	Ministerial Functions	In relation to any functions or official receptions hosted by Ministers or Assistant Ministers in the portfolio in the financial year commencing 1 July 2017, can the following please be provided: <ul style="list-style-type: none"> •List of functions; •List of attendees including departmental officials and members of the Minister's family or personal staff; •Function venue; •Itemised list of costs (GST inclusive); •Details of any food served; •Details of any wines or champagnes served including brand and vintage; •Any available photographs of the function; and •Details of any entertainment provided. 	Written
SQ18-000902	Faruqi, Mehreen	Impact of transfers to community housing - Expected Quantity	How many transfers are expected in each State and Territory to occur over the next year, five years and ten years?	Written
SQ18-000903	Faruqi, Mehreen	Impact of transfers to community housing - Community Housing Sector Growth	Has the Department accounted for growth in the Community Housing sector in general in the future budget forecasts?	Written
SQ18-000904	Faruqi, Mehreen	Impact of transfers to community housing - Commonwealth Rent Assistance	How is the Department budgeting for Commonwealth Rent Assistance in the face of transfers from public housing to community housing? Please provide details.	Written
SQ18-000905	Faruqi, Mehreen	Impact of transfers to community housing	Does the 2018-19 budget account for the impact of on [sic] the budget of transfers from public to community housing? Please explain and quantify the projected impact on all Commonwealth assistance and housing programs.	Written
SQ18-000906	Cameron, Doug	Review of the National Regulatory System for Community Housing	Regarding the flagged review to take place into the National Regulatory System for Community Housing: 1) Is that still taking place? What is the status of that review? 2) Which department is taking the lead in conducting that review? 3) Which Federal Government agencies/departments will take part in the review? 4) How many applications have been approved and how many have been declined? 5) Which external organisations (stakeholder groups etc.) are involved? 6) Have concerns with the current regulations been raised by stakeholder groups? 7) What major issues with the sector are expected to be canvassed in the review? 8) What is the expected completion date of the review? 9) Will that review be publicly available?	Written
SQ18-000907	Cameron, Doug	National Rental Affordability Scheme (NRAS) incentive expiry	Have any further discussions taken place with state governments, organisations representing the NRAS incentive holders, or other relevant stakeholders as to how to manage the needs of existing tenants, particularly those experiencing or likely to experience hardship?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000908	Cameron, Doug	National Rental Affordability Scheme (NRAS) incentive expiry	1) Has the Department provided any advice to Government on how the expiry of NRAS incentives might need to be managed for vulnerable tenants, such as older women or family violence survivors? 2) has the Department met with the Community Housing Industry Association or National Affordable Housing Providers (NAHP) in the period since the May Budget Estimates on this issue?	Written
SQ18-000909	Cameron, Doug	National Rental Affordability Scheme (NRAS) incentive expiry	Have community housing providers or their representative groups discussed or provided the Minister or the Department with any policy proposals that would assist in keeping NRAS stock available in a social housing context? Are those proposals or any proposals under active consideration?	Written
SQ18-000910	Cameron, Doug	National Rental Affordability Scheme (NRAS) incentive expiry	Can the Department provide any data on the number of Australians currently on social housing wait lists?	Written
SQ18-000912	Cameron, Doug	National Rental Affordability Scheme (NRAS) incentive expiry	Does the Department anticipate any NRAS tenants requiring social housing if their properties are no longer incentivised? Has the Department made any estimation of the number of families and individuals that may exit NRAS dwellings and place pressure on public housing? If not, why not given the Department's responsibilities in this space?	Written
SQ18-000913	Cameron, Doug	National Rental Affordability Scheme (NRAS) incentive expiry	The Department collects demographic information on the tenants in NRAS dwellings and provided information on notice on that matter in the last Estimates. Can you provide the demographic breakdown for the dwellings that will no longer be eligible for subsidy by 1 July 2020?	Written
SQ18-000914	Cameron, Doug	National Rental Affordability Scheme (NRAS) incentive expiry	1) The Government's 2017 Affordable Housing Working Group reported that an additional 6,000 social housing dwellings are needed each year just to keep pace with future population growth, noting that this will not address the backlog of need. Does the Department track or make any estimation of the net increase or decrease of social housing stock year on year? 2) Is it the Department's understanding that under current trends Australia is likely to meet this need?	Written
SQ18-000915	Smith, Dean	Senate Committee Inquiry – Grandparents Raising Grandchildren – Childcare Assistance Package	Senator DEAN SMITH: [...] One thing that I'm interested—perhaps you can take this on notice—to know the number of people who have sought access to the new subsidy under the childcare assistance package, which came into effect on 2 July 2018. Ms Campbell: We'll need to talk with our colleagues in the education department, and we should be able to get that for you. Senator DEAN SMITH: You're right: they administer that. But you'll be able to do that as part of the response? Ms Campbell: If that's one of the recommendations, we can give you that as part of the response.	Hansard Pages 56-57
SQ18-000916	Siewert, Rachel	Try, Test and Learn – Expert Panel	Senator SIEWERT: [...] Can you remind me who is on your expert panel. Dr Reddel: A range of academics and experts, which we're happy to provide. Senator SIEWERT: Could you take that on notice. Dr Reddel: I think we might have done that previously, but I'll— Senator SIEWERT: If you have already given it to us, just point me in the right direction. Dr Reddel: We'll look at that.	Hansard Pages 15-16
SQ18-000917	Watt, Murray	Age Pension Age Changes – Consultation	Senator WATT: So there was no advice provided to government around retaining 67 as the pension age. Is that right? Mr Williamson: All we can say is, as the secretary said, that we didn't provide any advice, but I can't say no advice was provided to government. [...] Senator WATT: Leaving aside formal advice, were you aware of any discussions occurring either with ministers or with other agencies about dropping this policy and retaining 67 as the pension age, before the announcement was made? Senator Fifield: I might be able to assist to some extent here. [...] Senator WATT: How long before that announcement did either Prime Minister Morrison or Prime Minister Turnbull—because I know it wasn't that long after the change—consult you or your colleagues? Senator Fifield: I'll have to check and take that on notice.	Hansard Pages 22-23

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000919	Waters, Larissa	Frontline Emergency Response and Prevention Funding	<p>Senator WATERS: [...] I'm also interested in the funding trends for the preventative work, which a lot of great organisations are working on. Are you able to answer me that, or shall we wait for that other person?</p> <p>Ms Hefren-Webb: We can provide information on the funding currently being provided through the national plan, if that's useful, which is all the funding that goes to ANROWS and Our Watch and those sorts of organisations.</p> <p>Senator WATERS: Can you give that to me on notice? I'm across that, but can you also look at how that's compared over the last five years—whether it's gone up or down or a mixture of both?</p> <p>Ms Hefren-Webb: Sure.</p> <p>Ms Stratford: For prevention?</p> <p>Senator WATERS: For prevention, as well as for frontline emergency response.</p>	Hansard Pages 57-58
SQ18-000942	Di Natale, Richard	Newly Arrived Resident Waiting Period (NARWP) - Exemptions	Why are there so many exemptions for the NARWP? Given the number of exemptions, wouldn't it be easier to remove the NAWRP and provide social security support to the few individuals who find themselves in desperate need of assistance?	Written
SQ18-000943	Di Natale, Richard	Assurance of Support	Are there any plans to increase the Assurance of Support again?	Written
SQ18-000944	Waters, Larissa	Fourth Action Plan of the National Plan to Reduce Violence Against Women and their Children 2010-2022	1. Can you please explain how the decision was made to structure the priorities so that it includes both thematic priorities (eg, reducing sexual violence) as well as group-specific priorities (eg, addressing violence for migrant or queer women)?	Written
SQ18-000947	Farrell, Don	Administration Costs - Business Cards	What was the total cost incurred by the Department on new business cards for all Ministers, Assistant Ministers and Ministerial staff following the change of Prime Minister on 24th August 2018, and the subsequent reshuffle of the Government ministry on 28th August 2018 (please include production, design, and printing costs)?	Written
SQ18-000949	Farrell, Don	Administration Costs - Letterhead and personalised stationery	What was the total cost incurred by the Department on new letterhead and personalised stationery for all Ministers, Assistant Ministers and Ministerial staff following the change of Prime Minister on 24th August 2018, and the subsequent reshuffle of the Government ministry on 28th August 2018? (please include production, design, and printing costs)	Written
SQ18-000973	Farrell, Don	Administration Costs - Electronic Equipment	What was the total cost incurred by the Department on new electronic equipment (including telephones, ipads, computers, laptops) for all Ministers, Assistant Ministers and Ministerial staff following the change of Prime Minister on 24th August 2018, and the subsequent reshuffle of the Government ministry on 28th August 2018?	Written
SQ18-000975	Faruqi, Mehreen	Federation white papers - review of housing and homelessness policies and programs	<p>1. The Government had committed to undertake a review of housing and homelessness policies and programs as part of the reform of the federation white paper process, with housing issues also to be considered as part of the white paper on the reform of Australia's tax system (K Andrews, Minister for Social Services, Coalition committed to reducing homelessness, media release, 4 August 2014). However, ultimately both of the white papers were ceased. Why is that?</p> <p>a. Is there any effort at the moment to do a white paper to understand these issues in depth rather than the current bandaid measures this Government is focused on?</p>	Written
SQ18-000976	Faruqi, Mehreen	National Rental Affordability Scheme (NRAS)	<p>1. The National Rental Affordability scheme (NRAS) will start to disappear for many people soon, leaving them at the behest of investors charging market rent. So far, Government has brought no replacement scheme to the table. Are there any plans afoot related to extending or replacing NRAS?</p> <p>a. If yes, please provide details.</p>	Written

NATIONAL DISABILITY INSURANCE SCHEME QUALITY AND SAFEGUARDS COMMISSION

PDR No	Senator	Subject	QUESTION	Written / Hansard
SQ18-000540	Brown, Carol	Operation of the Commission - Staffing	<p>In relation to the operation of the quality and safeguards commission:</p> <ol style="list-style-type: none"> 1. How many staff does the commission have in NSW? SA? – Where operations are already underway? 2. How many investigations have been undertaken in each state? 3. How many staff are based in other states ahead of the Commission taking responsibility for quality and safety there? 	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000541	Brown, Carol	Operation of the Commission - Actions Taken	In relation to the operation of the quality and safeguards commission: 1. Have any individuals been struck off for not meeting the requirements of the code of conduct? How many? 2. Have any fines been issued? How many? What is their value? 3. Have any providers been deregistered? How many? 4. What are the reasons they have been deregistered?	Written
SQ18-000542	Brown, Carol	Operation of the Commission - Fraud	In relation to the operation of the quality and safeguards commission: 1. How many incidents involving fraud have been reported? 2. What is the value of alleged fraud associated with these reports? 3. Have there been any prosecutions yet?	Written
SQ18-000617	Brown, Carol	Provider registration	In relation to provider registrations: 1. Is the Commission imposing any additional requirements/pre-conditions or steps for registering as a service provider, that the NDIA was not imposing? 2. Are the two processes different in any way? If so, how are they different? 3. What assistance is available to service providers who are registered with the NDIA, to transfer their registration to the Quality and Safeguards Commission? 4. Are you aware of any expenses that service providers are being met with in the process of attempting to register with the Commission?	Written
SQ18-000618	Brown, Carol	Provider registration	In relation to provider registrations: 1. Are providers – including individual allied health providers – required to employ approved auditors? How much does this cost? 2. Is the cost of employing auditors limiting supply of services in the market by discouraging providers from registering with the NDIS?	Written
SQ18-000619	Brown, Carol	Provider registration	In relation to provider registrations: 1. What information are you providing to service providers outside of New South Wales and South Australia, to ensure that they are aware of the upcoming need to shift their registration to the Commission? 2. When will the Commission begin accepting registrations from service providers outside of New South Wales and South Australia?	Written
SQ18-000621	Brown, Carol	Provider registration	In relation to provider registrations, does the commission have any concerns about quality or standards for unregistered providers?	Written
SQ18-000623	Brown, Carol	Operation of the commission - Complaints	In relation to the operation of the quality and safeguards commission: 1. Since 1 July 2018, how many complaints has the Commission received from: a. People with disability b. Family members or carers of people with disability c. Carers or staff members of service providers d. Service providers e. Policy or other agencies 2. Of the above, how many were not also reported by providers?	Written
SQ18-000624	Brown, Carol	Operation of the commission - Inspections	In relation to the operation of the quality and safeguards commission, has the Commission been conducting face to face inspections of service providers? Have any of these been unannounced or random?	Written
SQ18-000625	Brown, Carol	Operation of the commission - Contact	In relation to the operation of the quality and safeguards commission, what has been the most common reason for someone to contact the Commission?	Written
SQ18-000626	Brown, Carol	Operation of the commission	In relation to the operation of the quality and safeguards commission: 1. Has the Commission made any referrals to police since 1 July 2018? 2. How many reports of restrictive practices has the Commission received? 3. Has the Commission received any of the following, and if so, how many: a: reports of deaths? b: complaints about behaviour of individual staff members of service providers? c: reports of sexual assaults? d: reports of injuries?	Written
SQ18-000628	Brown, Carol	NDIS Code of Conduct	What actions have been taken against providers?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
SQ18-000629	Brown, Carol	NDIS Code of Conduct	Have code of conduct issues occurred? If so, what are these? Please provide a breakdown by type of breach and type of penalty levied.	Written
SQ18-000630	Brown, Carol	NDIS Code of Conduct	What is in place to promote and enforce the Code of Conduct of for both participants and service providers?	Written
SQ18-000945	Brown, Carol	National Disability Insurance Scheme Quality and Safeguards Commission - Fraud Complaints	Senator CAROL BROWN: [...] have you actually received any allegations of fraud? Mr Head: I believe there have been a number of calls received in the context that have been referred on. I can take the specifics of that on notice. Senator CAROL BROWN: That would be good if you could do that. Thank you.	Hansard Page 83
SQ18-000946	Steele-John, Jordon	National Disability Insurance Scheme Quality and Safeguards Commission - reportable incidents of abuse and neglect	Senator STEELE-JOHN: [...] I would like you to repeat the figures around violence, abuse and neglect. Mr Head: We've received notice of 184 reportable incidents related to allegations of abuse and neglect. Senator STEELE-JOHN: Of those 184, how many have fit the criteria that trigger a referral to the police? Mr Head: I would need to take that on notice. Senator STEELE-JOHN: Would you be able to take that on notice and get back to me? [...]	Hansard Page 88

NATIONAL DISABILITY INSURANCE AGENCY

QON No.	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000235	Steele-John, Jordon	Breakdown of SDA Market Data	Senator STEELE-JOHN: Market supply indeed. I'll take you—it might be you, Mr De Luca—to the question of the market data, which has been released. It's not broken down further into categories of new build, pre-existing stock, legacy stock et cetera, and it also excludes accommodation that is being provided as in-kind supports from the states. So I wonder if you can provide any further information outlining some more issues around how many rooms are available to participants through SDA? I would love to know why that additional level of data was not provided. Mr De Luca: I don't have the level of granularity that you've alluded to. We're happy to provide that. This is the first time we've released information, and, given the newness of the scheme, it's based off feedback that the market will understand and will educate the market better. To the first part of your point, we would look to provide more granular information to that level, so it's a much more informed market. We can take on notice the specifics of it.	Hansard Page 66
NDIA SQ18-000236	Steele-John, Jordon	Professor Lloyd	Senator STEELE-JOHN: [...] It was communicated to me that a person journeying with ME/CFS was put into contact by the agency with a Professor Lloyd during her appeal for a rediagnosis. It was a very negative experience for her. During the process she was informed that Professor Lloyd is the only person used by the agency in relation to questions of whether or not ME/CFS journeying applicants should be approved or not. He is well-known and reasonably respected in this area, so it is not unusual to me that he would be consulted by the agency in this capacity. [...] I don't know whether that image has made its way to you. In the interests of time, however, I will read out the heading of it. 'Professor Lloyd is currently undertaking research at the University of New South Wales and is seeking research participants in a study into ME/CFS and has advertised that he needs participants for his studies under the heading "Are women with CFS ovary-reacting?"' There is an image below of a woman clutching her stomach with the by-line, 'Ovarian hormones and symptom severity in chronic fatigue syndrome'. My question to you is, given the extraordinarily poor judgement displayed in advertising a participant call-out in that way, why is Professor Lloyd the only advisory to the agency? Why has nobody else been brought in so that second opinions can be sought? [...] Senator STEELE-JOHN: [...] My understanding is that he is consulted by the agency in relation to application requests made by people who are journeying with ME/CFS. He is considered to be an expert in that field and is a member of the national medical research board. My primary question to you is, why do you not consult with more than one person on this question? Mr De Luca: I can't comment on that. I'm happy to take that on notice and have a look at that.	Hansard Page 67

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000237	Brown, Carol	SDA decisions - Outlier	<p>Senator CAROL BROWN: You say 24 days. What's the outlier? What are the other things? There must be plans that take more than 24 days.</p> <p>Mr De Luca: So 24 is the average.</p> <p>Senator CAROL BROWN: I understand the average. What's the top?</p> <p>Mr De Luca: I don't have that with me.</p>	Hansard Page 69
NDIA SQ18-000238	Brown, Carol	SDA - Outstanding decisions	<p>Senator CAROL BROWN: How many applications for SDA funding are outstanding?</p> <p>Mr De Luca: I can't give you that answer at the moment. I'm happy to take that one on notice. For clarity that's how many participants have applied for SDA and we haven't yet made a decision yet?</p> <p>Senator CAROL BROWN: How many applications for SDA are outstanding. Participants have reportedly been told by NDIA that they must make an application in relation to a particular vacant dwelling. Is that correct?</p>	Hansard Page 70
NDIA SQ18-000239	Brown, Carol	SDA - Young People in Residential Aged Care	<p>Senator CAROL BROWN: According to this you are establishing a mechanism for timely consideration of SDA funding, including for participants who are current residents in aged care but yet to receive an SDA offer. The NDIA is aware of 22 participants who are identified by DOH as living in residential aged care and who are no longer living there and have SDA funding in their plans. What period of time are we talking about?</p> <p>Mr De Luca: This 30 June 2018, but I can't tell you what the—</p> <p>Senator CAROL BROWN: January to 30 June?</p> <p>Mr De Luca: This would be what it is at 30 June 2018. I can't tell you what the variance would have been during the year. We can have a look at that for you.</p>	Hansard Page 70
NDIA SQ18-000240	Brown, Carol	SDA - Young People in Residential Aged Care - Priority process	<p>Senator CAROL BROWN: Are you able to table for me the process that you undertake to treat young people in a nursing home as a priority? I'm trying to save time. Take that on notice and provide that information.</p> <p>Ms Rundle: Yes.</p> <p>[...]</p> <p>Senator CAROL BROWN: Are you currently considering any changes or improvements? You'd be getting some feedback around some issues.</p> <p>Mr De Luca: Yes. Recently in our pathways announcement we introduced a new unit within Mr Francis' complex service needs division. Young people in residential aged care will have dedicated planners supporting them so we can focus purely on a number of participants and try to make sure that experience is as best as possible. That's part of what we're developing. We're trialling that in Victoria and New South Wales over the next two months, November and December, to get some feedback on how that's working and then make continuous improvements from 2018.</p> <p>[...]</p> <p>Senator CAROL BROWN: That would be good if you could provide some information on that.</p> <p>Mr De Luca: Yes.</p>	Hansard Page 71
NDIA SQ18-000241	Brown, Carol	Staffing - Location of non-Geelong based senior executives	<p>Senator CAROL BROWN: You were going to say how many other senior executives are based at Geelong.</p> <p>Mr De Luca: We have 79 senior executives across the agency. At 30 June, just over 30 of those 79 were based in Geelong. The remainder are spread around the country.</p> <p>[...]</p> <p>Senator CAROL BROWN: You might have to take this on notice: for the other 49 senior executives, would you be able to indicate where their work base is?</p> <p>Mr De Luca: We certainly can, yes.</p>	Hansard Page 72

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000242	Brown, Carol	Property - Collins Street premises	<p>Senator CAROL BROWN: Has the NDIA entered into any new leases on office space for central agency functions in Melbourne? [...]</p> <p>Mr De Luca: They didn't evict us. It was a known thing that we were using space that they would otherwise have liked to have at some stage. So we have some space in Collins Street.</p> <p>Senator CAROL BROWN: When did you go there?</p> <p>Mr De Luca: I would have to come back to you with the exact date. I think it was about May or June this year. It was earlier in the year.</p> <p>Senator CAROL BROWN: Is that in a government office?</p> <p>Mr De Luca: No, it's not a government office.</p> <p>Senator CAROL BROWN: Is it an office building?</p> <p>Mr De Luca: It's an office building, yes.</p> <p>Senator CAROL BROWN: Is that in the Optus building?</p> <p>Mr De Luca: I don't know whether Optus is—</p> <p>Ms Rundle: It is 367.</p>	Hansard Pages 72-73
NDIA SQ18-000243	Siewert	Psychosocial Disability - Number of AAT cases appealed	<p>Senator SIEWERT: Message received! Can I ask, for the financial year, how many of those cases that were appealed related to psychosocial disability?</p> <p>Mr De Luca: I don't have that. Can I take that on notice?</p>	Hansard Page 75
NDIA SQ18-000244	Brown, Carol	Referrals to child protection services	<p>Senator CAROL BROWN: I'm going to go as quickly as I can. I now want to ask about referrals to child protection. Mr De Luca, or your team: does the NDIA ever make referrals to child protection services?</p> <p>Ms Rundle: We would actually need to check whether or not anyone has. In reality, all child protection legislation, to my knowledge, requires any citizen, if they become aware that a child is at risk—</p> <p>Senator CAROL BROWN: Okay, I know that, but I'm asking do you? You can take that on notice.</p> <p>Ms Rundle: We would always encourage people to do whatever they thought necessary.</p> <p>Senator CAROL BROWN: Sorry, can you just take my question on notice if you don't know.</p> <p>Ms Rundle: We'll check it.</p>	Hansard Page 79
NDIA SQ18-000245	Brown, Carol	Registered nurses funded in plans	<p>Senator CAROL BROWN: Let's just start from this: how many people have registered nurses funded through their plans?</p> <p>Ms Rundle: We would definitely need to check that one, Senator.</p>	Hansard Page 79
NDIA SQ18-000246	Steele-John, Jordon	CRM change timeline for AT reporting	<p>Mr De Luca: [...] Your point is that there is slowness in the process and we need to address that. In terms of your question of the average times, where it's not automatically put into plans and there is a requirement to go out get quotes, last financial year it took on average of 76 days from when the participant identified they wanted AT. They went out and got quotes, produced them back to us and made a decision. We can't split the difference between how long it took for the participant to get the quote versus how long it took us to make the decision. There is some work we need to do in terms of how we do that.</p> <p>Senator STEELE-JOHN: Why can't you do that work currently?</p> <p>Mr De Luca: At the moment, the CRM system that we have doesn't have that—</p> <p>Senator STEELE-JOHN: So it is an IT challenge?</p> <p>Mr De Luca: It is an IT change that we need to build into our fields.</p> <p>Senator STEELE-JOHN: Do you have a time line for doing that?</p> <p>Mr De Luca: I can come back to you on that.</p> <p>Senator STEELE-JOHN: Would you be able to take that on notice?</p>	Hansard Pages 88-89
NDIA SQ18-000247	Steele-John, Jordon	Year 2 plan funding reductions	<p>Senator STEELE-JOHN: Can I just ask you to maybe go away and do a bit of investigation, because I have been told off the record by planners employed by the agency that they are feeling pressure to reduce in the second year.</p> <p>Mr De Luca: Okay.</p> <p>Senator STEELE-JOHN: If that is your clear objective at the top, you've got some work to do to get back to the people working on the ground.</p> <p>Mr De Luca: We can certainly do that.</p>	Hansard Page 89

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000248	Steele-John, Jordon	Average cost of a plan review	<p>Senator STEELE-JOHN: I would really like to be able to know what seems to be a basic piece of information as to the average cost of a plan review.</p> <p>Mr De Luca: For clarification, are you asking what the average plan costs, or the cost of doing the review?</p> <p>Senator STEELE-JOHN: The cost of doing the review. How much does it cost the agency per plan review? The average cost is probably the best way for you to give it to me.</p> <p>Mr De Luca: What I can tell you is that, as part of the pathway pilot, we've been doing a time-in-motion study to give us a sense of how long it takes. I think we might be able to come back to you after the pilot with our experience on doing a plan and a plan review, but we don't do time-in-motion costs across the whole agency.</p>	Hansard Page 90
NDIA SQ18-000249	Siewert, Rachel	Psychosocial Disability - Transition update	<p>Senator SIEWERT: [...] Could we please have the most up-to-date figures for the psychosocial transition. What is the total number of people receiving packages for psychosocial disability, broken down into those that have come in without coming from all the programs?</p> <p>Mr De Luca: Either from programs or non-programs?</p> <p>Senator SIEWERT: Yes, against each of the programs.</p> <p>Mr De Luca: The latest data against each of the programs?</p> <p>Senator SIEWERT: Yes, please.</p>	Hansard Page 90
NDIA SQ18-000250	Siewert, Rachel	Aboriginal and Torres Strait Islander participants - Access to NDIS supports	<p>Senator SIEWERT: [...] I wanted to touch on the report that Scott Avery has done in terms of Aboriginal and Torres Strait Islander people's access to the NDIA, which have been, I think it's fair to say, very critical. I'm sure you've read it. There are issues around workforce and around basic social needs, and that is before we even start thinking about addressing the people accessing the package. Can you give me the headline on how you're responding and then take on notice a much more detailed response on how you're looking at social issues and workforce, which has clearly and repeatedly been identified as a major issue.</p> <p>[...]</p> <p>Senator SIEWERT: If you could provide more detail and also take on notice figures for how many Aboriginal and Torres Strait Islander people that identify as Aboriginal and Torres Strait Islander people have packages, broken down into states, and then how much of that money has been accessed—</p> <p>Mr De Luca: Yes.</p> <p>Senator SIEWERT: because, from what I can gather from the Scott's report, even where people have packages, they can't access them because of the reasons that we've just been discussing.</p> <p>Mr De Luca: At a high level, within the quarterly report, we provide generally the activation of plans within 30 days, 60 days, 90 days across the whole and for Aboriginal and Torres Strait Islanders. Generally the Northern Territory is lower. So there is—</p> <p>Senator SIEWERT: But I'm interested in the level and much more granular detail in terms of the level being accessed.</p>	Hansard Pages 90-91
NDIA SQ18-000284	Griff, Stirling	Provision of Early Intervention Supports	<p>1) How many adults have been identified as being in need of 'early intervention' for the purposes of the NDIS? Please provide a breakdown of this information by State and Territory.</p> <p>2) How many children have been identified as being in need of 'early intervention' for the purposes of the NDIS? Please provide a breakdown of this information by State and Territory.</p> <p>3) Of those identified in 1) and 2) above, how many have been provided with early intervention support?</p>	Written
NDIA SQ18-000285	Griff, Stirling	Early intervention average wait times / SA targets / Service providers	<p>1. What is the average wait time for adults identified as in need of early intervention between the first 'identification' and the finalisation of a plan? What is the average wait time for children identified as in need of early intervention between the first 'identification' and the finalisation of a plan? Are these delays being communicated to the participants?</p> <p>2. Are there targets for the number of people to be given access to plans for each month, quarter, year? If so, is South Australia tracking on target? If South Australia is unlikely to meet the NDIS targets, why is this the case?</p> <p>3. Is a lack of service providers contributing to any delays identified in either 1. or 2. above? If so, what is being done, or is intended to be done to increase the number of service providers?</p>	Written
NDIA SQ18-000288	Griff, Stirling	NMHC - Concerns about POLR arrangements	What is being done to address concerns raised by the National Mental Health Commission and others about Provider of Last Resort arrangements?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000289	Griff, Stirling	Affirmation rate of AAT / Expanded disability awareness training	In reference to the answer received on 17 October 2018 to question in writing 1009 from my colleague Rebekha Sharkie MP: - Of the 939 matters appealed to the AAT in 2016/17 and 2017/18 that have concluded, what is the affirmation rate of decisions made by the NDIA or its delegates?	Written
NDIA SQ18-000290	Griff, Stirling	AHA Outcomes Survey	In July 2018, there was an announcement of a survey that was being conducted from July to September by AHA on behalf of the NDIA to "help identify the types of supports that lead to good outcomes for participants and to improve the NDIS". Can you provide a copy of the survey questions? How were participants selected to take part in the survey? How many persons participated in the survey?	Written
NDIA SQ18-000291	Siewert, Rachel	AAT settlement offers and non-disclosure agreements	1. How many participants with an AAT appeal were made a settlement offer prior to the AAT hearing? 2. How many pre-hearing settlements offers were made by the NDIA within 24/48 hours of the AAT hearing date? 3. Did the NDIA include a non-disclosure agreement (or similar) in any settlements? 4. If so, how many settlements included this type of agreement?	Written
NDIA SQ18-	Brown, Carol	SDA - Investment	Please explain what work the NDIA is undertaking to encourage greater investment in SDA properties?	Written
NDIA SQ18-	Brown, Carol	SDA - Enrolments	How many SDA properties are currently enrolled? In what category are they enrolled?	Written
NDIA SQ18-	Brown, Carol	SDA - Properties by state and electorate	Please provide a list of SDA properties broken down by state and electorate.	Written
NDIA SQ18-	Brown, Carol	SDA - Enrolment timeframe	What is the average length of time taken to enrol an SDA dwelling?	Written
NDIA SQ18-	Brown, Carol	SDA - Shortage of dwellings	What work has been done to identify areas where there is likely to be a shortage of enrolled SDA dwellings?	Written
NDIA SQ18-	Brown, Carol	SDA - Anticipated shortage	Does the Agency anticipate there will be a shortage of SDA dwellings?	Written
NDIA SQ18-000298	Brown, Carol	Transition plans	In the Agency's submission to the Joint Standing Committee's Inquiry in to ICT, it is written that during the move from trial sites to full scheme "more standardised plans were adopted to get participants into the Scheme more quickly, recognising that such plans would need to be subsequently changed." Please provide explains of these standardised plans.	Written
NDIA SQ18-000299	Brown, Carol	Standardised plans - Continued use	Given the well publicised delays being faced by the Agency, have standardised plans continued to be used? If so, for what class of participants and how frequently?	Written
NDIA SQ18-	Brown, Carol	Standardised plans - Unscheduled reviews	Has the use of standardised plans contributed to the high number of unscheduled plan reviews being requested?	Written
NDIA SQ18-000301	Brown, Carol	Draft plans	When will the IT infrastructure allow participant's to see a draft of their plans? If this capability is not being developed, why is it not, and how does the NDIA expect to cater to the significant demand from the disability community that draft plans be made available?	Written
NDIA SQ18-000302	Brown, Carol	ICT - Availability of systems	How many business days in the 2017-18 financial year was either the provider portal, participant portal, Agency back end computer systems or the programs used by LACs to interact with the NDIA either facing temporary issues, or completely unavailable?	Written
NDIA SQ18-	Brown, Carol	ICT - Portal review	Does the Agency plan to undertake a review of the inefficiencies of the MyPlace Portal?	Written
NDIA SQ18-000304	Brown, Carol	Provider Payments team	Is it correct that the Provider Payments Team has been formed to deal with payment issues being faced by providers, which arise as a result of deficiencies in the portal? How many staff are currently in this team, what proportion of the staff cap does this represent?	Written
NDIA SQ18-000305	Brown, Carol	Assistive Technology - Average wait time	Please provide the average wait time for approval of assistive technology requests. Please also provide this broken down by NDIS region.	Written
NDIA SQ18-	Brown, Carol	Assistive Technology - Timely delivery	What steps are being taken to ensure that Assistive Technology is getting to the people that need it in a timely fashion.	Written
NDIA SQ18-	Brown, Carol	Assistive Technology - Lapsed quotations	How many times has an application been further delayed because the initial quotation provided to the Agency has lapsed?	Written
NDIA SQ18-000308	Brown, Carol	Assistive Technology - Wait times	How many people have waited more than 6 months for approval of a piece of equipment? How many people have waited more than a year? How many people have waited more than two years?	Written
NDIA SQ18-000309	Brown, Carol	Assistive Technology - ATHM Team	The NDIA's submission to the Joint Standing Committee's inquiry in to Assistive Technology provision states that a central team has been created to address delays. How many staff are in this team, how many cases are they currently considering, and how long will this team be operational?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000310	Brown, Carol	Home Modifications - Average wait time	What is average length of time participants are waiting for home modification quotes to be approved? How many participants cannot live in or return to their homes until these works are completed? What steps are being taken to make this process more timely?	Written
NDIA SQ18-000311	Brown, Carol	Home Modifications - Providers	Please provide for each State, and each NDIS Region, the amount of providers qualified to provide quotes, and undertake home modifications work	Written
NDIA SQ18-000312	Brown, Carol	Correction of evidence	In relation to the correction of evidence provided by the NDIA: 1) When did Mr. De Luca become aware that the Assistant Minister raised the importance of NDIA staff locating in Geelong? Who brought this to his attention? 2) Did the Minister raise this directly with Mr. De Luca? If not, who did she raise it with? (And if yes, why did Mr. De Luca state it had not been raised with him?) 3) What case was made for the importance of locating these staff in Geelong? Was any formal business case made and is this available?	Written
NDIA SQ18-000313	Brown, Carol	Underspend	What is the current year-to-date underspend for 2018-19, relative to the estimated total NDIS budget for 2018-19? (Note - this is a request for a year-to-date figure equivalent to the end-of-year figure reported in the Final Budget Outcome)	Written
NDIA SQ18-000314	Brown, Carol	Members and Senator's Contact Officers	In relation to Members and Senator's Contact Officers: 1. How many MASCOs are there? 2. In the states that are notionally fully rolled-out – NSW and SA – how many MPs and Senators does each MASCO look after? 3. How many MASCO enquiries were received last year and this year? 4. What is the average time taken to resolve an enquiry? 5. Can MASCOs elevate a case if it is urgent? – if not, what is the point of a constituent in a difficult situation contacting a member or senator?	Written
NDIA SQ18-000315	Brown, Carol	Mealtime Supports	In relation to mealtime supports: 1. How many people previously had state-funded support for eating, drinking and mealtime supports who do not have them after their transition to the NDIS? 2. How many people have requested supports for the assessment and development of mealtime guidelines in their plans but had it rejected? 3. Are mealtime supports the responsibility of the NDIA? 4. When will the issue of division of responsibility between state health services and the NDIA for mealtime supports be resolved?	Written
NDIA SQ18-000316	Brown, Carol	Developmental Language Disorder	In relation to Developmental Language Disorder: 1 - Can a child in need of support because of Developmental Language Disorder get access to the NDIS? 2 - How many children have access for this reason? 3 - Is this the responsibility of the NDIA, health services or education services?	Written
NDIA SQ18-000317	Brown, Carol	Accredited Practicing Dietitians	What is the NDIA's rationale for not allowing Accredited Practicing Dietitians to register as providers for Early Childhood Early Intervention?	Written
NDIA SQ18-000318	Brown, Carol	Stakeholder engagement	In relation to stakeholder engagement: 1. What is the NDIA's process for engaging with Commonwealth Funded Disability Representative Organisations – are these organisations part of working groups and consultations whenever a matter is relevant to them? 2. If a matter related to children, for instance a major change to the Early Childhood Early Intervention, would Children and Young People with Disability Australia be engaged? Or would the First People's Disability Network be engaged automatically in any process to resolve thin market issues in central Australia? 3. When peak groups representing people with disability or providers write to the CEO or the Chair, is it standard practice to acknowledge the receipt of correspondence?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000319	Brown, Carol	Psychosocial stream	The following questions relate to the new psychosocial stream: 1. In relation to the recently announced NDIS psychosocial stream: a) How many specialist planners and Local Area Coordinators will be employed? b) Where? And when will the roll-out of the new stream start? When will it be national? 2. Will the new stream be a recovery based model – where it is acknowledged that disability caused by mental illness does not have to be permanent? 3. Does the NDIA think people are not applying for support under the scheme because the categorisation of ‘permanent’ disability is at odds with a recovery based model of care? 4. How will the new stream accommodate the episodic nature of mental health needs? 5. Will the psychosocial stream provide for the pricing and accreditation of specialised psychosocial direct support workers and support coordinators to provide participants with the option of specialised psychosocial support? 6. Will there be any specialist training requirements for people providing services under the psychosocial stream? E.g. social work, suicide prevention etc.	Written
NDIA SQ18-000320	Brown, Carol	NDIA and provider offices - accessibility	In relation to the accessibility of NDIA offices, services centres and NDIS funded services: 1 - Do any NDIA offices or service centres fail to meet accessibility standards? If so, which ones do not meet the required standards? 2 - Do all NDIA offices and service centres have accessible toilets? If not, which locations do not have accessible toilets? 3 - Is it a requirement for all NDIS providers to have accessible premises? What standards are applied? 4 - How many NDIS providers do not have accessible premises? How many in total? Which ones?	Written
NDIA SQ18-000321	Brown, Carol	Risk management - Planning process	Is a risk management framework/assessment used by the NDIA during the planning process? Is this publically available? If not - please provide a copy of any risk management frameworks or assessments used during the NDIA planning process.	Written
NDIA SQ18-000322	Brown, Carol	Employment supports	How many NDIS plans have employment supports and what percentage of these are in open market employment and what percentage are in ADEs?	Written
NDIA SQ18-000323	Brown, Carol	Criminal history	How many people are providing NDIS services without a criminal history or suitability check?	Written
NDIA SQ18-000324	Brown, Carol	Working with children checks	Is it possible for a person to provide NDIS services to a child without a criminal history or working with children check? If so, how many children in the NDIS are receiving services from a person who has not passed a criminal history and/or working with children check?	Written
NDIA SQ18-000325	Brown, Carol	Unscheduled plan reviews	In relation to unscheduled plan reviews: 1 - How many unscheduled plan reviews have been requested in each month of the last three years? 2 - What is the average time taken to conduct an unscheduled plan review? What is the longest time taken to complete one? 3 - How many unscheduled plan reviews did not occur because an annual review occurred before the unscheduled plan review was completed? 4 - Out of the total unscheduled plan reviews in 2017-18 and 2018-19 to date, how many unscheduled plan reviews resulted	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000326	Brown, Carol	Second and subsequent plans	In relation to second and subsequent plans: 1 - For the 2017-18 year and the year-to-date for 2018-19 if available, how many and what proportion and number of participants had their plan value and supports increased in second and subsequent plans? What proportion and number had their plan value and supports decreased? What proportion and number stayed the same? 2 - For the 2017-18 year and the year-to-date for 2018-19 if available, what proportion and number of people with a plan utilisation rate of below 50 per cent had the value of their plan and supports increase, decrease or stay the same? 3 - For the 2017-18 year and the year-to-date for 2018-19 if available, what proportion and number of people with a plan utilisation rate of below 75 per cent had the value of their plan and supports increase, decrease or stay the same? 4 - For the 2017-18 year and the year-to-date for 2018-19 if available, what proportion and number of people with a plan utilisation rate of above 75 per cent had the value of their plan and supports increase, decrease or stay the same?	Written
NDIA SQ18-000327	Brown, Carol	Access requests	Why have there been lower than expected numbers of participants entering the NDIS? What does this tell the NDIA about the plan application and assessment process? How many people apply for, but do not proceed with their NDIS applications? How many people have been rejected by the NDIA? Can you please provide this broken down by category of reason for rejection? How many people have been rejected, but subsequently approved after review or appeal?	Written
NDIA SQ18-000328	Brown, Carol	Accreditation and training - Assessment of professional or medical evidence	What qualifications are required of staff at the NDIA assessing participant applications that include professional or medical assessments? How is this ensured across the agency and across regions?	Written
NDIA SQ18-000329	Brown, Carol	Accreditation and training - Rejection of professional or medical evidence	What percentage of applications are withdrawn or rejected because of a misunderstanding of professional or medical evidence accompanying plan applications? Please provide this by category or type of evidence supplied	Written
NDIA SQ18-000330	Brown, Carol	NDIA efficiency - Analysis of administrative process	Is the current level of application rejection too high? Has the NDIA analysed whether there would be efficiency gains from reducing bureaucratic burdens on applicants or auditing of applications? If so, please provide any analysis undertaken.	Written
NDIA SQ18-000331	Brown, Carol	NDIA efficiency - Staff training	Is the current system being slowed by unnecessary procedures or insufficient or inadequately trained NDIA staff? Is this causing wrongful rejections of applicants? What analysis has been undertaken to assess this?	Written
NDIA SQ18-000332	Brown, Carol	NDIA efficiency - Analysis of current access process	Has analysis been undertaken to determine to what extent the current process deters people from applying altogether? If so, could you please provide this? If not, why has no such analysis been undertaken?	Written
NDIA SQ18-000333	Steele-John, Jordon	Access to SDA	In April 2016 the NDIA released the document 'Specialist Disability Accommodation: Position Paper on Draft Pricing and Payments' which projected that in 2018 approximately 17,000 people with disability would be living in SDA funded dwellings. The recently released 'Market Data on Specialist Disability Accommodation' (SDA) [https://www.ndis.gov.au/specialist-disability-accommodation/market-data.html] reports just under 9,000 NDIS participants with SDA in their plan. This is quite a large difference. Could the NDIA outline what they are doing to ensure that people with disability who should be eligible for SDA can access it?	Written
NDIA SQ18-000334	Steele-John, Jordon	Access to NDIA Data	The Productivity Commission in its Review of NDIS Costs, last year, recommended that the NDIA make all of its data available for research by the middle of 2018. The Productivity Commission also noted that the NDIA is the custodian of NDIS data and not the owner. The NDIA's approach to data means that it is currently in breach of Article 31 of the UN Convention on the Rights of Persons with Disability. What are the NDIA's plans to rectify this breach forthwith? Data is power and a fundamental principle of the NDIS is that people with disability are in control. By refusing to make NDIS data available for research, the NDIA is also in breach of one of the principles of the NDIS Act. What are the NDIS plans to comply with its own Act, as soon as possible?	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000335	Steele-John, Jordon	Staffing	<ul style="list-style-type: none"> • The government has lifted the NDIA staff cap on the NDIA. Is the new cap sufficient? • What are the NDIA's urgent and detailed priorities and plans to increase staff and ensure that all staff are suitably trained? • When can we expect the new staff to be operating effectively? • What current implementation problems will be corrected once the new staff are on board? • Once these staff increases are implemented will there be any staffing gaps or is the Agency confident that it can deliver the NDIS in line with its vision? 	Written
NDIA SQ18-000336	Steele-John, Jordon	Assistive Technology - Options	<p>NDIS Participants frequently rely on Assistive technology to build their capacity and support independence. Yet participants are often asked to accept cheaper options, or questioned on why they may need a more complex piece of equipment. Why are participants often reporting being asked to accept cheaper options, in contradiction to professional recommendations?</p>	Written
NDIA SQ18-000337	Steele-John, Jordon	YPIRAC - Progress on testing for eligibility for NDIS	<p>As at March 2018, less than half of Young People in Residential Aged Care (YPIRAC) had tested their eligibility for the NDIS. In Budget Estimates Hearing July 2018, the NDIA reported that it considered it would take an 'unreasonable diversion of resources' to analyse the reasons for disability ineligibility.</p> <ul style="list-style-type: none"> • How many of these have been found ineligible because of being assessed as not meeting disability criteria? • It is essential that we understand why some YPIRAC continue to be found ineligible against disability criteria, so I am going to ask the question again: What are the reasons why these YPIRAC have 'failed' disability criteria? Please provide a percentage breakdown of the top five reasons. At previous estimates the response I received to the previous question was that it would be an unreasonable diversion of resources to answer it. I ask that these resources be made available and that this information be provided to me on a six monthly basis. • How many YPIRAC in NDIS sites are not yet NDIS participants? • How many YPIRAC have become NDIS participants in NDIS sites, compared with the expected number of YPIRAC who were scheduled to become participants in the Bilateral agreements with States and Territories. 	Written
NDIA SQ18-000338	Steele-John, Jordon	YPIRAC leaving RAC after joining the NDIS	<ul style="list-style-type: none"> • How many Young People in Residential Aged Care have identified moving out of Residential Aged Care as a goal? • How many YPIRAC became NDIS participants while living in RAC have since left Residential Aged Care? If the NDIS is not capturing the number of young people who have left, what information can the NDIA share about the impact of the NDIS for YPIRAC? • How many YPIRAC have requested a review of their plan? 	Written
NDIA SQ18-000339	Steele-John, Jordon	YPIRAC - Progress on plan funding and draw down	<p>There is no update on the earlier answer of average funding of \$105,000 in YPIRAC's plans as at December 2017. As the indicative amount for RAC reimbursement increased from \$77,500 to \$81,526 in July 18, it is likely that unless the package funding has kept up with this, YPIRAC will have access to less funding for personal goal oriented supports from July 2018. As at December 2017, only 51% had begun drawing down on their plans. This figure has not been updated.</p> <ul style="list-style-type: none"> • The value (mean, median and range) of funding packages being provided to Young People who had their NDIS plan approved while they were in Residential Aged Care as at Q4 18, or even Q1 19 if available. • How many YPIRAC have begun drawing down on the funding in their NDIS plan funding? 	Written
NDIA SQ18-000340	Steele-John, Jordon	Self management	<ul style="list-style-type: none"> • How many and what percentage of NDIS participants are self-managing, broken down by categories of support that they self manage? • How many, including the total number and percentage terms, NDIS participants only self manage the transport component of their plans? • What percentage of all NDIS participants receive direct payments for transport assistance? • What are the NDIA's targets for the number of participants self managing and what is the NDIA doing to support people to self manage their plans? 	Written
NDIA SQ18-000341	Steele-John	Equipment and Assistive Technology	<ul style="list-style-type: none"> • What is the average waiting time for equipment applications to be approved broken down by state and territory (we understand that in some jurisdictions there is double handling so please include the time from when applications are submitted 1st to the relevant state programs). • What is being done to address these long delays? Please also explain the purpose of the double handling by both state equipment programs and the NDIA and what the agency is doing to address the double handling so people can receive the equipment that they need when they need it. 	Written

PDR No	Senator	Broad Topic	QUESTION	Written / Hansard
NDIA SQ18-000342	Steele-John, Jordon	Dietary Support (Ref: NDIA SQ18-000123)	Why would reporting the exact percentage of dietary plans included in the NDIS pricing catalogue require an unreasonable diversion of resources?	Written
NDIA SQ18-000343	Steele-John, Jordon	Cost of review (Ref: NDIA SQ18-000116)	<ul style="list-style-type: none"> • Why doesn't the NDIA have an estimated national cost for initial plans that have been re-submitted for review by the participant? • Why would answering this question require an unreasonable diversion of resources? 	Written
NDIA SQ18-000344	Steele-John, Jordon	Guidance materials and participant classifications (Ref: NDIA SQ18-000096)	<ul style="list-style-type: none"> • Who do you consult when developing guidance materials? • Who was responsible for naming 'Supported', 'Intensive' and 'Super-Intensive' categories? Why were they named this 	Written
NDIA SQ18-000345	Steele-John, Jordon	SDA enrolments and decisions (Ref: NDIA SQ18-000112)	<ul style="list-style-type: none"> • Why don't you record information showing the number of properties by design category and dwelling type? • Why would recording this information be an unreasonable diversion of resources? • How do you make decisions about what you consider to be an unreasonable diversion of resources? 	Written
NDIA SQ18-000346	Steele-John, Jordon	Parties present during planning meetings (Ref: NDIA SQ18-000110)	<ul style="list-style-type: none"> • Why don't you keep records about attendees at planning meetings? Is there any plan to do this moving forward? • What records of a meeting do you keep? 	Written
NDIA SQ18-	Brown, Carol	Provider Registration	Does the NDIA have an estimate about how many unregistered providers there are?	Written
NDIA SQ18-	Brown, Carol	Provider Registration	Are you able to provide the number of currently registered providers in each service category, in each State?	Written
NDIA SQ18-000349	Abetz, Eric	Disability Employment Providers	<ol style="list-style-type: none"> 1. Please list the Disability Employment Providers that have been engaged by the NDIA around Australia for its activities and needs (examples, without limiting the question, include shredding, printing, catering and uniforms). 2. What was the total value of these contracts for the previous financial year? 3. What percentage of its purchase of supplies and services does this figure represent? 	Written
NDIA SQ18-000363	Steele-John, Jordon	Records of parties present during planning meetings	<p>Senator STEELE-JOHN: Okay. I will cut a few of these questions. I've got two more; I do apologise. You have informed me that you do not keep a record of the attendees at a planning meeting. I would like to know why you don't do that and if you have any plans to do it in the future.</p> <p>Mr De Luca: We don't keep a record on our CRM. I think you asked last time.</p> <p>Senator STEELE-JOHN: Yes.</p> <p>Mr De Luca: We do ask the participants to advise us who they will be bringing, and there'll be different people. We need to capture something in the CRM so we can capture it, because at the moment it's manual and it really depends on who turns up and who doesn't. We do have plans to be able to capture that in the CRM, and I can come back to you on when we'll be able to do that.</p> <p>Senator STEELE-JOHN: Good.</p>	Hansard Page 90